SAMSUNG

User Manual

UD46E-A UD46E-B UD46E-C UD55E-A UD55E-B UH46N-E UM46N-E UH55F-E UM55H-E

The color and the appearance may differ depending on the product, and the content in the manual is subject to change without prior notice to improve the performance.

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Chapter 01 Before Using the Product

Safety Precautions

The following safety instructions are to ensure your personal safety and prevent property damage. Please read the following to ensure the proper use of the product.

Safety symbols

Symbol	Name	Meaning	
	Warning	A serious or fatal injury may result if instructions are not followed.	
	Caution	Personal injury or damage to properties may result if instructions are not followed.	
\bigotimes	Prohibition	Do NOT attempt.	
	Instruction	Follow directions.	

CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.

Í	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.	\sim	AC voltage: Rated voltage marked with this symbol is AC voltage.
	This symbol indicates that this product has included important literature concerning operation and maintenance.		DC voltage: Rated voltage marked with this symbol is DC voltage.
	Class II product: This symbol indicates that a safety connection to electrical earth (ground) is not required.	Ai	Caution. Consult instructions for use: This symbol instructs the user to consult the user manual for further safety related information.

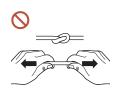
Electricity and Safety

The following images are for reference only. Real-life situations may differ from what is shown in the images.

🕂 Warning



Do not touch the power plug with wet hands. Otherwise, an electric shock may result.



Do not bend or pull the power cable with force. Be careful not to leave the power cable under a heavy object. Product failure, an electric shock or fire may result from a damaged

Product failure, an electric shock or fire may result from a damaged cable.



Do not connect multiple products to a single power socket. Overheated power sockets may cause a fire.

- Insert the power plug all the way in so it is not loose.
 An unsecure connection may cause a fire.
- Clean any dust around the pins of the power plug or the power socket with a dry cloth.
 A fire may result.
- Connect the power plug to a grounded power socket. (Except for devices that do not provide grounding)

An electric shock or injury may result.

O not use a damaged power plug or a loose power socket. An electric shock or fire may result.

A Caution



Hold the plug when disconnecting the power cable from the power socket.

An electric shock or fire may result.



When connecting the power plug to the port, be sure to connect it completely.

If the power plug is not completely connected to the port, the plug may be unexpectedly disconnected, or there is a risk of overheating due to overcurrent, leading to safety accidents.

Only use the power cable provided with your product by Samsung. Do not use the power cable with other products.

An electric shock or fire may result.

(Keep the power socket where the power cord is connected unobstructed.

When a problem occurs with the product, the power cord must be unplugged to completely cut off power to the product. The power is not completely cut off by using only the Power button on the body of the product.



Do not disconnect the power cable while the product is being used.

The product may become damaged by an electric shock.

Installation

🕂 Warning



Before moving the product, turn off the power switch and disconnect the power cable and all other connected cables.

Damage to the cable may cause a fire or electric shock.



When installing the product, keep it at a distance from the wall so that it is well ventilated.

An increased internal temperature may cause a fire.



Do not install the product in a poorly ventilated space such as bookcase or closet.

An increased internal temperature may cause a fire.



Keep the plastic packaging out of the reach of children.

Children's misuse of the plastic packaging may cause suffocation.



Do not install the power cable (DC power supply) and the product near head sources.

(Candles, mosquito repellents, cigarettes, sprays, heating devices, places exposed to direct sunlight, and more)





When installing the product, fix it firmly so that it does not fall.

If the product is not fixed firmly and a child touches the product while playing, the product may fall, causing damage to the product or injury to the child.



Do not install the product in a kitchen or near a kitchen counter.

Edible oil or oil vapor can damage or deform the product.

Have a technician install the wall-mount hanger.

Installation by an unqualified person can result in an injury. Only use approved cabinets.

If the product is installed in an unusual location, the surrounding environment may cause a serious quality problem. Therefore, be sure to contact Samsung Customer Service Center before installation.

(Places where many fine dusts are generated, places where chemicals are used, places with too high or low temperatures, places with a lot of moisture or water, transportation equipment such as vehicles, airports and stations used continuously for a long time, and more)

A Caution



When lifting and moving the product, do not touch the screen display, and make sure that at least two people work together.

The product may fall, causing personal injury or product damage.

- Do not lay down the product on its front. The screen may become damaged.
- N Prolonged exposure to direct sunlight may discolor the surface of the screen display.

Operation

🕂 Warning



If the product generates a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your Samsung Customer Service Center.

An electric shock or fire may result.



Keep the remote control batteries and the small accessories out of the reach of children. Ensure children do not swallow any of them.

If children have had the battery in their mouths, consult your doctor immediately.



If the product is dropped or its appearance is damaged, turn off the power switch and disconnect the power cord. Then contact Samsung Customer Service Center.

Continued use can result in an electric shock or a fire.



Do not move the product by pulling the power cord or any cable. Product failure, an electric shock or fire may result from a damaged cable.



Ensure the vents are not blocked by tablecloths or curtains.

An increased internal temperature may cause a fire.



Do not apply an impact to the product.

- The screen display may be damaged.
- An electric shock or fire may result.



Do not insert metallic objects (chopsticks, coins, hairpins, etc) or objects that burn easily (paper, matches, etc) into the product (via the vent or input/output ports, etc).

- If foreign substances enter the product, be sure to power off the product and disconnect the power cord. Then contact Samsung Customer Service Center.
- Product failure, an electric shock or fire may result.

Do not place objects containing liquid (vases, pots, bottles, etc) or metallic objects on top of the product.

- If foreign substances such as water enter the product, be sure to disconnect the power cord. Then contact Samsung Customer Service Center.
- Product failure, an electric shock or fire may result.

During a lightning or thunderstorm, power off the product and disconnect the power cord.

An electric shock or fire may result.



Do not leave heavy objects or items that children like (toys, sweets, etc.) on top of the product.

The product or heavy objects may fall as children try to reach for the toys or sweets resulting in a serious injury.

9



Do not hang on or climb on the product.

- The product may fall, causing personal injury or even death.
- Be especially careful that children do not hang on or climb on the product.



While the power plug is plugged into a power socket, do not insert a chopstick or other conductor into a remaining power socket. Also, after disconnecting the power plug from the power socket, do not touch the pins of the plug immediately.

Otherwise, an electric shock may result.



There is a high voltage inside the product. Never disassemble, repair or modify the product yourself.

- Contact Samsung Customer Service Center for repairs.
- An electric shock or fire may result.
- If a gas leakage is found, do not touch the product or the power plug, and ventilate the room immediately.

Sparks can cause an explosion or fire.

Do not use humidifiers or stoves around the product.

An electric shock or fire may result.

A Caution



Insert each battery so that its polarity (+, -) is correct.

If the polarity is not correct, the battery may rupture or the internal fluid may leak, causing contamination and damage to the surroundings, fire, or personal injury.



Do not place heavy objects on the product.

Product failure or personal injury may result.

When you do not use the product for a long time due to vacation or other reason, disconnect the power cord from the power socket.

Dust accumulation combined with heat can cause a fire, electric shock or electric leakage.

Use the product at the recommended resolution and frequency.

Your eyesight may deteriorate.

The batteries (and rechargeable batteries) are not ordinary refuse and must be returned for recycling purposes. The customer is responsible for returning the used or rechargeable batteries for recycling.

The customer can return used or rechargeable batteries to a nearby public recycling center or to a store selling the same type of the battery or rechargeable battery.

Rest your eyes for more than 5 minutes for every1 hour of product use. Eye fatique will be relieved.

Leaving the screen fixed on a stationary image for an extended period of time may cause afterimage burn-in or defective pixels.

When you do not use the product for a long time, activate power-saving mode or set the screen saver to moving-picture mode.

- Do not use or keep combustible spray or an inflammable substance near the product. An explosion or fire may result.
- Use only the specified standardized batteries, and do not use a new battery and a used battery at the same time.

Otherwise, the batteries may be damaged or cause fire, personal injury or damage due to a leakage of the internal liquid.

- O not watch the product screen too closely and continuously for a long time. Your eyesight may deteriorate.
- O not lift or move the product when it is in operation.
- O not touch the screen when the product has been turned on for an extended period of time as it will become hot.
- When using headphones or earphones, do not turn the volume too high or use them for a long time.

Damage to your hearing may result.

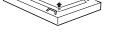
Precautions when handling the panel



Do not stand the product as shown in the image. The panel is fragile and can get damaged.



Lay the product down to handle it as shown in the image. (the packaging can be used).



Ensure you use the handles on the back when moving the product.



Do not hold or grasp any area of the product within 15 mm from the front.

Cleaning

Warning



Do not spray water or cleaner directly on the product.

- The product's surface may be damaged, or the markings may be erased.
- An electric shock or fire may result. •

Caution

When cleaning, be sure to disconnect the power plug and wipe gently with a soft and dry cloth such as superfine fibers or cotton flannels to prevent scratches.

The product's surface may be damaged, or the markings may be erased.

Be sure to use a soft and dry cloth such as superfine fibers or cotton flannels because the surface of the product and the screen display are vulnerable to scratches.

The product's surface or the screen display can be easily scratched with foreign substances.

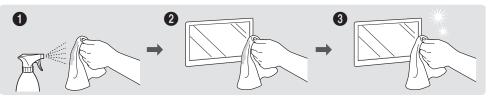
Do not apply chemicals containing alcohol, solvent, or surfactant such as wax, benzene, \bigcirc thinner, pesticide, air freshener, lubricant, or cleaner to the product.

The product's exterior may be discolored or cracked, the surface of the panel may be peeled off. or the markings may be erased.

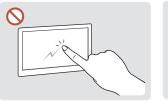
Storage and Maintenance

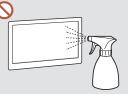
Cleaning the exterior and display

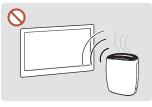
Wipe the surface with a slightly wet, soft cloth, and then wipe with a dry cloth.



Precautions







Do not scratch the screen with nails or sharp objects. Scratches may leave marks or damage the product.

Do not spray water directly on any part of the product. Product failure, an electric shock or fire may result from create white-colored stains water that enters the product. on the product.

Due to the characteristics of high-glossy products, using a UV humidifier nearby may

- Removing a sticker attached on the screen may leave residues. Clean the residues before watching the screen.
- Do not strongly press and rub the product. Damage to the product may result.
- Do not wipe the screen with chemicals. Product failure may result. •
- Contact Customer Service Center if the inside of the product needs cleaning (service fee will be charged).
- We recommend wearing clean gloves when touching the front panel instead of bare hands.

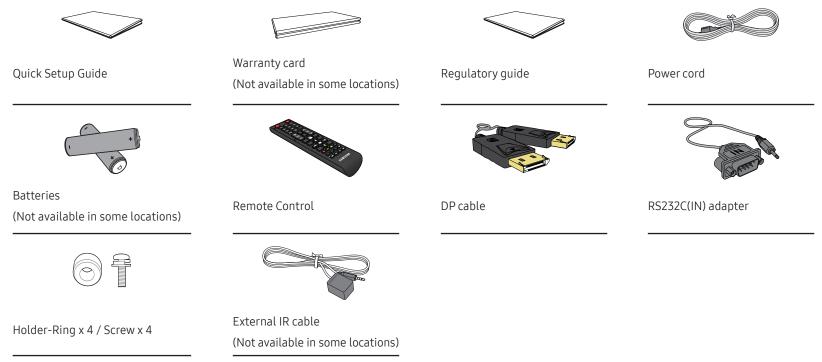
Chapter 02 Preparations

Checking the Components

- Contact the vendor where you purchased the product if any components are missing.
- The pictures may look different from the actual components.

Components

[—] Components may differ in different locations.



Parts

Reverse Side

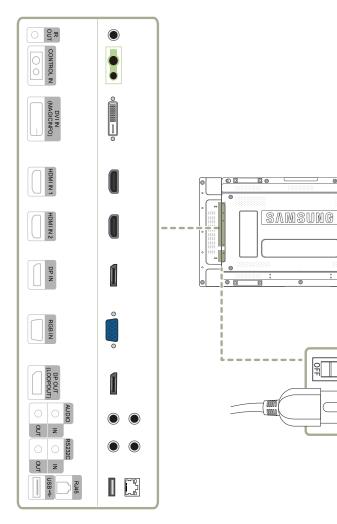
The color and shape of parts may differ from what is shown.
Specifications are subject to change without notice to improve quality.

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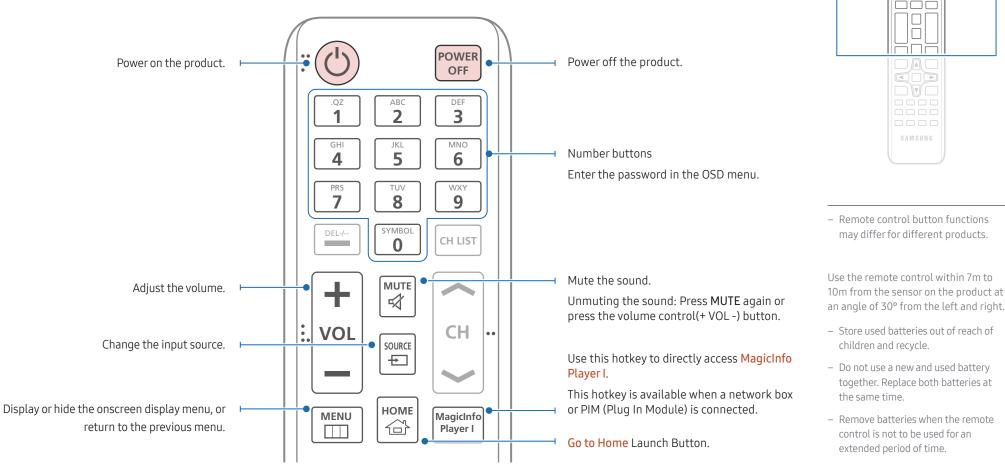


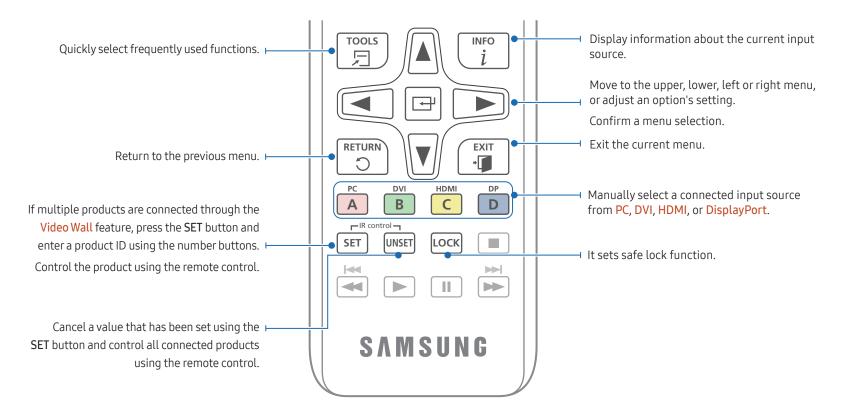
Port Description				
IROUT	Receives the remote control signal via the external sensor board and outputs the signal via LOOP OUT.			
CONTROL IN	Supplies power to the external sensor board or receives the light sensor signal.			
DVI IN (MAGICINFO)	DVI IN: Connects to a source device using a DVI cable or HDMI-DVI cable. MAGICINFO: To use MagicInfo, make sure to connect the DP-DVI cable.			
HDMI IN 1, HDMI IN 2	Connects to a source device using an HDMI cable.			
DP IN	Connects to a PC using a DP cable.			
RGB IN	Connects to a source device using a D-SUB cable.			
DP OUT (LOOPOUT)	Connects to another product using a DP cable.			
	When connecting monitors through DP Loopout, using the DP cable that came with the package is recommended.			
	This port uses an algorithm that is specific to UHD resolution input and output. The port is not compatible with monitors that have FHD content- specific DP Loopout ports. Connecting Loopout ports between monitors of the same model is recommended.			
AUDIO IN	Receives sound from a source device via an audio cable.			
AUDIO OUT	Outputs sound to an audio device via an audio cable.			
RS232C IN	Connects to MDC using an RS232C adapter.			
RS232C OUT				
RJ45	Connects to MDC using a LAN cable. (10/100 Mbps)			
USB 🚓	Connect to a USB memory device. (Only for update purpose)			

Remote Control

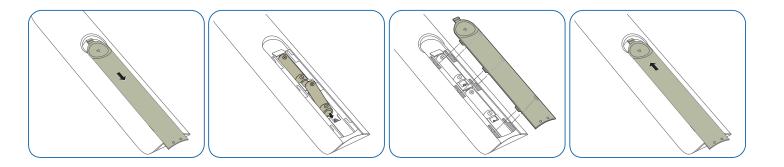
- Using other display devices in the same space as the remote control of this product can cause the other display devices to be inadvertently controlled.

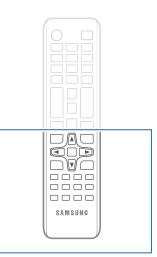
 $^-$ A button without a description in the image below is not supported on the product.





To place batteries in the remote control





 Remote control button functions may differ for different products.

Use the remote control within 7m to 10m from the sensor on the product at an angle of 30° from the left and right.

- Store used batteries out of reach of children and recycle.
- Do not use a new and used battery together. Replace both batteries at the same time.
- Remove batteries when the remote control is not to be used for an extended period of time.

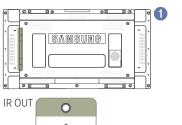
Connection Using an IR Stereo Cable (sold separately)

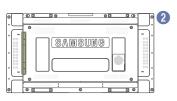
Make sure to connect the External IR cable while the product is powered off. Then, power on the product.

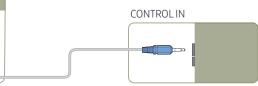
Controlling more than one display product using your remote control

- Connect the IR OUT port on the product to the CONTROL IN port on the other display product using the dedicated stereo cable.
- A command sent from the remote control pointed at product 1 will be received by both display products 1 and 2.

[—] The appearance may differ depending on the product.



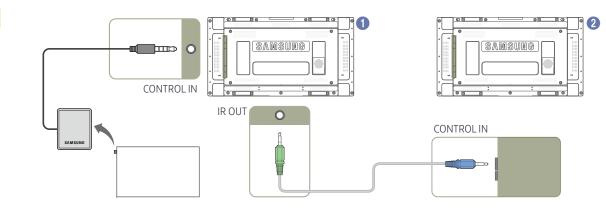




Controlling more than one display product using an External IR cable

A command sent from the remote control pointed at product 1 (to which the External IR cable is connected) will be received by both display products 1 and 2.

[—] The appearance may differ depending on the product.



Before Installing the Product (Installation Guide)

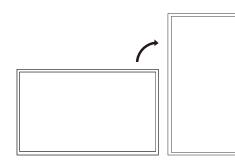
To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

- Ensure that an authorized installation company installs the wall mount.
- Otherwise, it may fall and cause personal injury.
- Make sure to install the specified wall mount.

Switching between portrait and landscape

[—] Contact Samsung Customer Service Center for further details.

• To use the product in portrait orientation, rotate it clockwise.

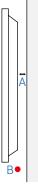


[—] Do not use this model installed on a ceiling, floor, or table.



e When installing the product on

• When installing the product on a perpendicular wall, allow at least 40 mm of space between the product and wall surface for ventilation and ensure that the ambient A temperature is kept below 35°C.



Installation on an Indented Wall

Installation on a Perpendicular Wall

[—] Contact Samsung Customer Service Center for further details.

Plane view

A Minimum 40 mm

Ventilation

A Minimum 40 mm

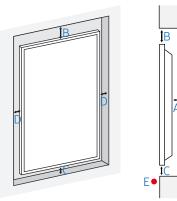
B Minimum 70 mm

C Minimum 50 mm

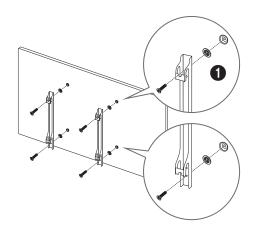
D Minimum 50 mm

E Ambient temperature: Under 35°C

When installing the product on an indented wall, allow at least the space specified above between the product and wall for ventilation and ensure that the ambient temperature is kept below 35°C.



Installing the Wall Mount



Preparing before installing Wall-Mount

To install a wall-mount from another manufacturer, use the Holder-Ring(1).



Installing the Wall Mount

The wall mount kit (sold separately) allows you to mount the product on the wall.

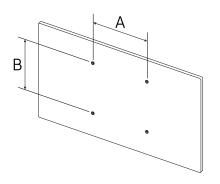
For detailed information on installing the wall mount, see the instructions provided with the wall mount.

We recommend you contact a technician for assistance when installing the wall mount bracket.

Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you select to install the wall mount on your own.

Wall Mount Kit Specifications (VESA)

Install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, please contact your nearest dealer for additional information.
 If you install the product on a slanted wall, it may fall and result in severe personal injury.



- Samsung wall mount kits contain a detailed installation manual and all parts necessary for assembly are provided.
- Do not use screws that are longer than the standard length or do not comply with the VESA standard screw specifications. Screws that are too long may cause damage to the inside of the product.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
- Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is used or the consumer fails to follow the product installation instructions.
- Always have two people mount the product on a wall.
- Standard dimensions for wall mount kits are shown in the table below.

Unit: mm (inches)

VESA screw hole specs (A * B) in millimeters	Standard Screw	Quantity
600 x 400 (23.6 x 15.7)	M8	4

Do not install your Wall Mount Kit while your product is turned on. It may result in personal injury due to electric shock.

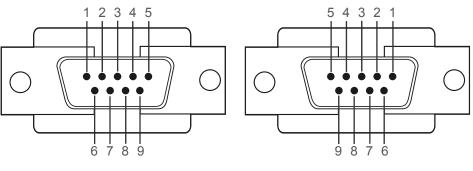
Remote Control (RS232C)

Cable Connection

RS232C Cable

Interface	RS232C (9 pins)
Pin	TxD (No.2), RxD (No.3), GND (No.5)
Bit rate	9600 bps
Data bits	8 bit
Parity	None
Stop bit	1 bit
Flow control	None
Maximum length	15 m (only shielded type)

• Pin assignment

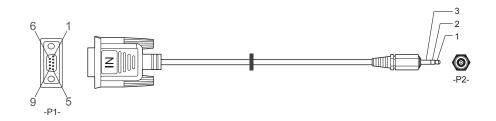


<Male type>

<Female type>

Pin	Signal	
1	Detect data carrier	
2	Received data	
3	Transmitted data	
4	Prepare data terminal	
5	Signal ground	
6	Prepare data set	
7	Send request	
8	Clear to send	
9	Ring indicator	

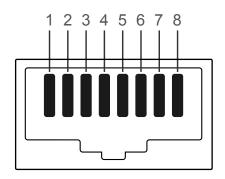
• RS232C cable Connector: 9-Pin D-Sub to Stereo Cable



-P1-		-P1-	-P2-		-P2-
Male type	Rx	3	 1	Тх	STEREO
	Тх	2	 2	Rx	PLUG
	Gnd	5	 3	Gnd	(3.5ø)

LAN Cable

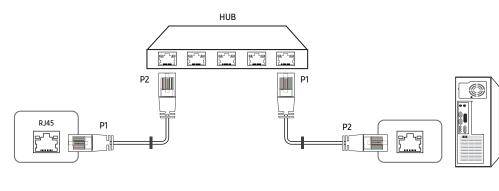
• Pin assignment



Pin No	Standard Color Signal		
1	White and orange	TX+	
2	Orange	TX-	
3	White and green	RX+	
4	Blue	NC	
5	White and blue	NC	
6	Green	RX-	
7	White and brown	NC	
8	Brown	NC	

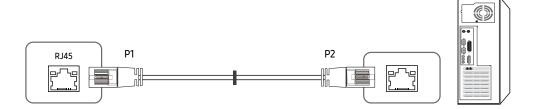
• Connector : RJ45

Direct LAN cable (PC to HUB)



Signal	P1		P2	Signal
TX+	1	<>	1	TX+
TX-	2	<>	2	TX-
RX+	3	<>	3	RX+
RX-	6	<>	6	RX-

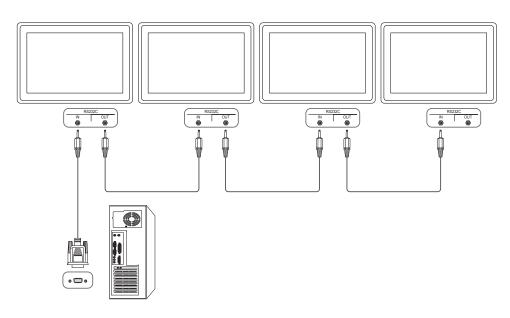
Cross LAN cable (PC to PC)



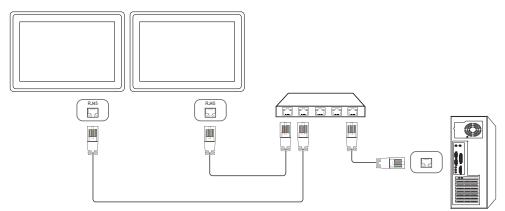
Signal	P1		P2	Signal
TX+	1	<>	3	RX+
TX-	2	<>	6	RX-
RX+	3	<>	1	TX+
RX-	6	<>	2	TX-

Connection

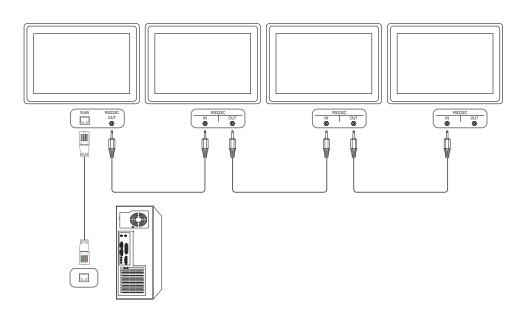
- Ensure you connect each of the adapters to the correct RS232C IN or OUT port on the product.
- Connection 1



• Connection 2



• Connection 3



Control Codes

Viewing control state (Get control command)

Header	Command	ID	Data length	Checksum
0xAA	Command type		0	

Controlling (Set control command)

Header	Command	ID	Data length	Data	Checksum
0xAA	Command type		1	Value	

Command

No.	Command type	Command	Value range
1	Power control	0x11	0~1
2	Volume control	0x12	0~100
3	Input source control	0x14	-
4	Screen mode control	0x18	-
5	Screen size control	0x19	0~255
6	Auto adjustment control (PC and BNC only)	0x3D	0
7	Video wall mode control	0x5C	0~1
8	Safety Lock	0x5D	0~1

No.	Command type	Command	Value range		
9	Video Wall On	0x84	0~1		
10	Video Wall User Control	0x89	-		

• All communications take place in hexadecimals. The checksum is calculated by adding up all values except the header. If a checksum adds up to be more than 2 digits as shown below (11+FF+01+01=112), the first digit is removed.

E.g. Power On & ID=0

Header	Command	ID	Data length	Data 1	Checksum
0xAA	0x11		1	"Power"	
Header	Command	ID	Data length	Data 1	12
0xAA	0x11		1	1	

• To control all devices connected by a serial cable simultaneously irrespective of IDs, set the ID as "0xFE" and transmit commands. Commands will be executed by each device but ACK will not respond.

• Function

A product can be powered on and off using a PC. • Viewing power state (Get Power ON / OFF Status) Data length Checksum Header Command ID 0 0xAA 0x11 • Setting power ON/Off (Set Power ON / OFF) Checksum Header Command ID Data length Data 0xAA 0x11 1 "Power" "Power": Power code to be set on a product. 1: Power ON 0: Power OFF Ack Header Command ID Data length Ack/Nak r-CMD Val1 Checksum 0xFF 3 'A' 0x11 "Power" 0xAA "Power": Power code to be set on a product. Nak Header Command ID Data length Ack/Nak r-CMD Val1 Checksum 0xAA 0xFF 3 'N' 0x11 "ERR"

"ERR" : A code showing what error has occurred.

Volume control

Function

The volume of a product can be adjusted using a PC.

• Viewing volume state (Get Volume Status)

Header	Commar	ıd	ID Dat	a length	Check	sum	
0xAA	0x12		0				
• Settir	ng the volume	e (Set V	'olume)				
Header	Comman	b	ID Data l	ength	Data		Checksum
0xAA	0x12		1		"Volume'	1	
"Volume": • Ack	Volume value	code t	to be set on a pr	oduct. (0-10	0)		
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum
0xAA	0xFF	_	3	'A'	0x12	"Volume"	
"Volume": • Nak	Volume value	code t	o be set on a pr	oduct. (0-10	0)		
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum

"ERR" : A code showing what error has occurred.

Input source control

• Function The input source of a product can be changed using a PC.

• Viewing input source state (Get Input Source Status)

Header	Command	ID	Data length	Checksum
0xAA	0x14		0	
• Settin	g the input source	e (Set Inp	ut Source)	
Header	Command	ID	Data length	Data
0xAA	0x14		1	"Input Source"
Input Sour	ce": An input sour	ce code t	to be set on a prod	uct.
0x14	PC			
0x18	DVI			
0x0C	Input sourc	ce		
0x08	Componen	t		
0x20	MagicInfo			
0x1F	DVI_video			
0x30	RF(TV)			
0x40	DTV			
0x21	HDMI1			
0x22	HDMI1_PC			
0x23	HDMI2			

Checksum

HDMI2_PC 0x24 DisplayPort 0x25 [–] DVI_video, HDMI1_PC and HDMI2_PC cannot be used with the Set command. They only respond to "Get" commands. [—] This model does not support HDMI1, HDMI1_PC, HDMI2 and HDMI2_PC ports. - MagicInfo is only available with models that contain the MagicInfo function. [—] RF(TV), DTV are only available with models that include a TV. • Ack Checksum Data length Header Command ID Ack/Nak r-CMD Val1 3 'A' "Input 0xAA 0xFF 0x14 Source" "Input Source": An input source code to be set on a product. Nak ID Data length Ack/Nak Header Command r-CMD Val1 Checksum 0xAA 0xFF 3 'N' 0x14 "ERR" "ERR" : A code showing what error has occurred.

Screen mode control

• Function

The screen mode of a product can be changed using a PC.

Screen mode cannot be controlled when the Video Wall function is enabled.

[—] This control can only be used on models that include a TV.

• Viewing screen status (Get Screen Mode Status)

	-								
Header	Command		ID	Data	length	Che	cksum		
0xAA	0x18		_	0		-			
• Settin	ng the picture	size (S	Set Pic	ture Siz	ze)				
Header	Commar	nd		ID	Data lengt	h	Data		Checksum
0xAA	0x18			-	1		"Screen	Mode"	-
"Screen Mo	ode": A code th	nat set	s the	produc	t status				
0x01	16 : 9						_		
0x04	Zoom						_		
0x31	Wide Zoo	m					-		
0x0B	4:3						_		
• Ack							_		
Header	Command	ID	Data	a length	Ack/Nal	k	r-CMD	Val1	Checksum
0xAA	OxFF	_	3		'A'		0x18	"Screen Mode"	

Nak

Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum
0xAA	0xFF		3	'N'	0x18	"ERR"	

"ERR": A code showing what error has occurred

Screen size control

- Function The screen size of a product can be changed using a PC.
- Viewing the screen size (Get Screen Size Status)

Header	Command	1	ID	Data length	Chec	ksum			
0xAA	0x19			0					
• Ack									
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum		
0xAA	0xFF	_	3	'Α'	0x19	"Screen Size"	_		
"Screen Size": product screen size (range: 0 – 255, unit: inch) • Nak									
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum		
0xAA	OxFF		3	'N'	0x19	"ERR"	_		

"ERR": A code showing what error has occurred

"Screen Mode": A code that sets the product status

 View None 	ving auto adjus e	stment	state (Ge	t Auto Adjus	tment Stati	(su	
• Setti	ing auto adjust	tment	(Set Auto	Adjustment)			
Header	Command		ID Da	ata length	Data	Checksum	
0xAA	0x3D		- 1		"Auto Adjustme	nt"	
"Auto Adju • Ack	ustment" : 0x0)0 (at a	Ill times)				
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum
					0.75		_
0xAA	0xFF		3	'A'	0x3D	"Auto Adjustment"	
• Nak	0xFF		3	Ά.	0x3D		
	0xFF Command	ID	3 Data length	'A' Ack/Nak	r-CMD		Checksum

Auto adjustment control (PC and BNC only)

• Function

Video Wall Mode Control

• Function

Video Wall mode can be activated on a product using a PC. This control is only available on a product whose Video Wall is enabled.

• Viewing video wall mode (Get Video Wall Mode)

Header	Command		ID Da	ata length	Check	sum	
0xAA	0x5C		0				
• Setti	ng the video v	vall (Set	t Video W	all Mode)			
Header	Command		ID Da	ata length	Data		Checksum
0xAA	0x5C		1		"Video	Wall Mode"	_
"Video Wa	Ill Mode": A co	de usec	l to activa	ate Video Wa	ll mode on	a product	
1: Full							
0: Natural	l						
• Ack							
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum
0xAA	0xFF		3	'Α'	0x5C	"Video Wall Mode"	
"Video Wa	Ill Mode": A co	de usec	l to activa	ate Video Wa	ll mode on	a product	
• Nak							
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum
0xAA	0xFF	_	3	'Α'	0x5C	"ERR"	

"ERR": A code showing what error has occurred

Safety Lock

• Function

PC can be used to turn the Safety Lock function on or off on a product. This control is available regardless of whether or not the power is turned on.

Header	Command		ID D	ata length	Checksum		
0xAA	0x5D		0		_		
• Enat	oling or disabli	ng saf	ety lock (S	Set Safety Loo	ck Enable / I	Disable)	
Header	Comman	d	ID I	Data length	Data	Checksum	
0xAA	0x5D			l	"Safety Lock"		
1: ON	ick . Safety loc			: on a product	L		
1: ON	Command	ID	Data length	Ack/Nak	r-CMD	Val1	Checksum
1: ON 0: OFF • Ack			Data			Val1 "Safety Lock"	Checksum -
1: ON 0: OFF • Ack Header 0xAA	Command	ID	Data length 3	Ack/Nak 'A'	r-CMD 0x5D		Checksum _
1: ON 0: OFF • Ack Header 0xAA	Command 0xFF	ID	Data length 3	Ack/Nak 'A'	r-CMD 0x5D		Checksum - Checksum

Video Wall On

• Function

Turn Video Wall on or off on the product from your computer.

• Get Video Wall On/Off Status

							_	
Header	Command		ID Da	ta length	Check	sum		
0xAA	0x84		0		_			
• Set \	/ideo Wall On/	Off					_	
Header	Command		ID Da	ta length	Data		Checksum	
0xAA	0x84		1		V.Wall	_On	_	
• V.Wa	ll_On: Video V	/all cod	le to be as	signed to th	ne produ	uct		
1: Video W	/all ON							
i viueo v								
0: Video V		ID	Data ler	ngth Ack	(/Nak	r-CMD	Val1	Checksum
0: Video V • Ack	Vall OFF	ID	Data ler 3	ngth Acl	<td>r-CMD 0x84</td> <td>Val1 V.Wall_ On</td> <td>Checksum </td>	r-CMD 0x84	Val1 V.Wall_ On	Checksum
0: Video V • Ack Header 0xAA	Vall OFF Command				<td></td> <td>V.Wall_</td> <td>Checksum </td>		V.Wall_	Checksum
0: Video V • Ack Header 0xAA	Vall OFF Command OxFF				<td></td> <td>V.Wall_</td> <td>Checksum </td>		V.Wall_	Checksum
0: Video V • Ack Header 0xAA V.Wall_Or	Vall OFF Command OxFF			'A'	·		V.Wall_	Checksum

"ERR": A code showing what error has occurred

"ERR": A code showing what error has occurred

Video Wall User Control

• Function

Turn the Video Wall function on or off on the product from your computer.

• Get Video Wall Status

Header	Command	ID	Data lengt	th	Checksum	-
0xAA	0x89		0			
Set Vide	eo Wall					-
Header	Command	ID	Data length	Val1	Val2	Checksum
0xAA	0x89	_	2	Wall_Di	v Wall_SNo	_

Wall_Div: Video Wall Divider code assigned to the product

10x10	Video	Wall	Model
-------	-------	------	-------

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Off	0x00														
1	0x11	0x12	0x13	0x14	0x15	0x16	0x17	0x18	0x19	0x1A	0x1B	0x1C	0x1D	0x1E	0x1F
2	0x21	0x22	0x23	0x24	0x25	0x26	0x27	0x28	0x29	0x2A	0x2B	0x2C	0x2D	0x2E	0x2F
3	0x31	0x32	0x33	0x34	0x35	0x36	0x37	0x38	0x39	0x3A	0x3B	0x3C	0x3D	0x3E	0x3F
4	0x41	0x42	0x43	0x44	0x45	0x46	0x47	0x48	0x49	0x4A	0x4B	0x4C	0x4D	0x4E	0x4F
5	0x51	0x52	0x53	0x54	0x55	0x56	0x57	0x58	0x59	0x5A	0x5B	0x5C	0x5D	0x5E	0x5F
6	0x61	0x62	0x63	0x64	0x65	0x66	0x67	0x68	0x69	0x6A	0x6B	0x6C	0x6D	0x6E	0x6F
7	0x71	0x72	0x73	0x74	0x75	0x76	0x77	0x78	0x79	0x7A	0x7B	0x7C	0x7D	0x7E	N/A
8	0x81	0x82	0x83	0x84	0x85	0x86	0x87	0x88	0x89	0x8A	0x8B	0x8C	N/A	N/A	N/A
9	0x91	0x92	0x93	0x94	0x95	0x96	0x97	0x98	0x99	0x9A	0x9B	N/A	N/A	N/A	N/A
10	0xA1	0xA2	0xA3	0xA4	0xA5	0xA6	0xA7	0xA8	0xA9	0xAA	N/A	N/A	N/A	N/A	N/A
11	0xB1	0xB2	0xB3	0xB4	0xB5	0xB6	0xB7	0xB8	0xB9	N/A	N/A	N/A	N/A	N/A	N/A
12	0xC1	0xC2	0xC3	0xC4	0xC5	0xC6	0xC7	0xC8	N/A						
13	0xD1	0xD2	0xD3	0xD4	0xD5	0xD6	0xD7	N/A							
14	0xE1	0xE2	0xE3	0xE4	0xE5	0xE6	0xE7	N/A							
15	0xF1	0xF2	0xF3	0xF4	0xF5	0xF6	N/A								

Wall_SNo: Product Number code assigned to the product

10x10 Video Wall Model : (1 ~ 100)

Set Numbe	er		Data						
1			0x01						
2			0x02						
99			0x63						
100			0x64						
• Ack									
Header	Command	ID	Data length	Ack/Nak	r-CMD	Val1		Val2	Checksum
0xAA	0xFF		4	'A'	0x89	Wal	l_Div	Wall_SNo	
• Nak									
Header	Command	ID	Data lengt	h Ack,	/Nak	r-CMD	Val1		Checksum
0xAA	0xFF		3	'N'		0x89	ERR		

"ERR": A code showing what error has occurred

Chapter 03 Connecting and Using a Source Device

Before Connecting

Pre-connection Checkpoints

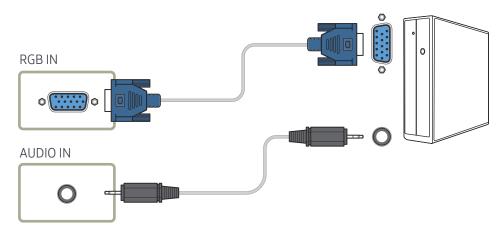
- Before connecting a source device, read the user manual provided with it.
 The number and locations of ports on source devices may differ from device to device.
- Do not connect the power cable until all connections are completed.
 Connecting the power cable during connection may damage the product.
- Connect the sound ports correctly: left = white and right = red.
- [—] Check the types of ports at the back of the product you want to connect.

Connecting to a PC

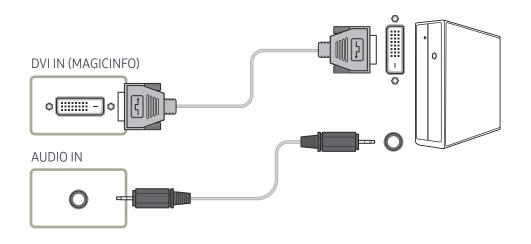
- Do not connect the power cable before connecting all other cables. Ensure you connect a source device first before connecting the power cable.
- A PC can be connected to the product in a variety of ways. Select a connection method suitable for your PC.

[—] Connecting parts may differ in different products.

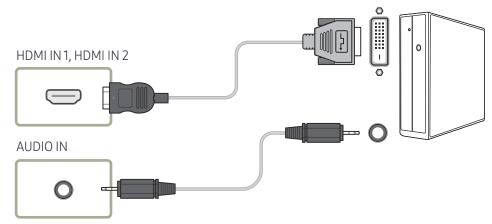
Connection using the D-SUB cable (Analog type)



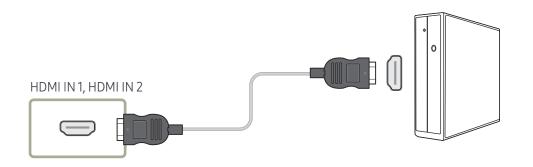
Connection using a DVI cable (Digital type)



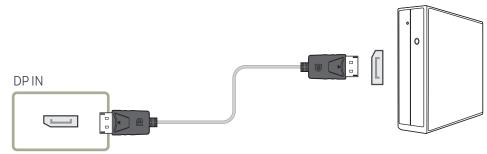
Connection Using an HDMI-DVI Cable



Connection Using an HDMI Cable



Connection Using an DP Cable



- Precautions for using DP
- To increase the standby power capacity, the product stops DP communication when it is turned off or in power-saving mode.
- If the product in dual monitor mode is turned off or goes into power-saving mode, monitor setting changes may not be updated. As a result, screen output may not be displayed properly.
- Some graphics cards that are not compliant with the DP standard may prevent the Windows Booting/Bios screen from being displayed when the product is in power-saving mode. If this is the case, make sure to turn on the product first before turning on your PC.
- The DisplayPort interface (DP IN) on the product and the provided DP cable are designed based on the VESA standards. Using a DP cable that is not VESA compliant may cause the product to function improperly. Samsung Electronics shall not be held responsible for any issues from using a cable that is not VESA compliant.

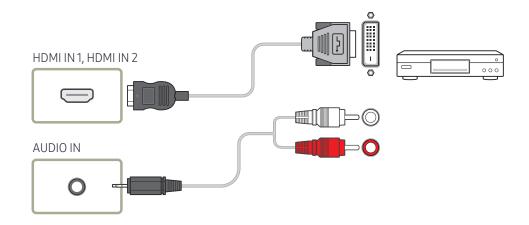
Make sure to use a DP cable that is VESA compliant.

Connecting to a Video Device

- Do not connect the power cable before connecting all other cables. Ensure you connect a source device first before connecting the power cable.
- You can connect a video device to the product using a cable.
- [—] Connecting parts may differ in different products.
- $^-$ Press the SOURCE button on the remote control to change the source.

Connection Using an HDMI-DVI Cable

- Audio will not be enabled if the product is connected to a video device using an HDMI-DVI cable. To resolve this, additionally connect an audio cable to the audio ports on the product and video device.
- [—] Supported resolutions include 1080p (50/60Hz), 720p (50/60Hz), 480p, and 576p.
- [—] Make sure to connect the same color connectors together. (white to white, red to red, etc.)



Connection Using an HDMI Cable

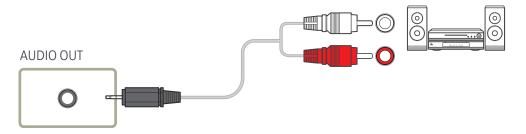
Using an HDMI cable or HDMI to DVI Cable (up to 1080p)

- For better picture and audio quality, connect to a digital device using an HDMI cable.
- An HDMI cable supports digital video and audio signals, and does not require an audio cable.
 - To connect the product to a digital device that does not support HDMI output, use an HDMI-DVI and audio cables.
- The picture may not display normally (if at all) or the audio may not work if an external device that uses an older version of HDMI mode is connected to the product. If such a problem occurs, ask the manufacturer of the external device about the HDMI version and, if out of date, request an upgrade.
- Be sure to use an HDMI cable with a thickness of 14 mm or less.
- Be sure to purchase a certified HDMI cable. Otherwise, the picture may not display or a connection error may occur.
- A basic high-speed HDMI cable or one with ethernet is recommended. This product does not support the ethernet function via HDMI.



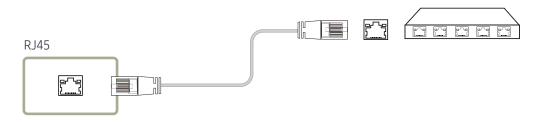
Connecting to an Audio System

- [—] Connecting parts may differ in different products.
- [—] Make sure to connect the same color connectors together. (white to white, red to red, etc.)



Connecting the LAN Cable

[—] Connecting parts may differ in different products.



• Use Cat7(*STP Type) cable for the connection. *Shielded Twist Pair

Connecting the Network box (Sold separately)

⁻⁻ For details on how to connect to a network box, refer to the user's manual provided with the network box upon purchase.

MagicInfo

To use MagicInfo, a network box (sold separately) must be connected to the product.

- [—] To change the MagicInfo settings, run "MagicinfoSetupWizard" on the desktop.
- [—] For details on how to use MagicInfo, refer to the DVD provided with the network box.
- [—] The information in this section is subject to change without notice for quality improvement.
- If a problem occurs after installing an operating system other than the one provided with the network box, restoring the previous version of the operating system, or installing software that is not compatible with the operating system provided, you will not be able to benefit from technical support and will be charged a fee for a visit from a service technician. A product exchange or refund will also not be available.

🛃 MagicInfo Setur	o Wizard - v.1.12		
6	Select Application - step 1		
💽 🗆 Mag	icInfo Pro (LAN, WAN based version)		
🌀 🗆 Mag	o MagicInfo-i Premium (Web-based version)		
🛃 🗆 Select Later			
< Back(B)	Next(N) > Finish Cancel		

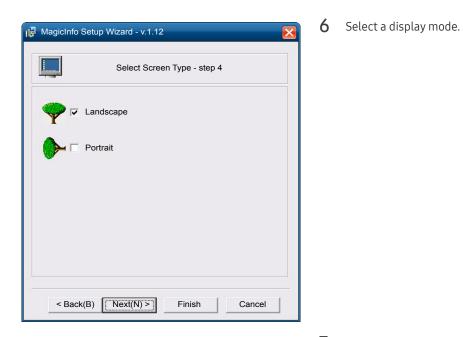
Entering MagicInfo mode

- After installing and connecting the network box (sold separately) to the product, power on the product.
- 2 Press SOURCE on the remote control, and select MagicInfo.
- Connecting the network box to the DVI IN (MAGICINFO) port on the product will change Source from DVI to MagicInfo.
- **3** Select the default application you want to run when MagicInfo starts.

ically		
192.168.0.102		
255 . 255 . 255 . 0		
192.168.0.1		
Obtain DNS server address automatically Use the following DNS server address: Preferred DNS server: 10.44.33.22 Alternate DNS server: 10.33.22.11		

🔂 Ma	agicInfo Setup Wizard - v.1.12	×		
6	Select Language -step 3			
dialo	Select the language you want to install on the system for menus and dialogs. Current Language : English			
	Chinese [Traditional]	~		
	German			
	English			
	French			
	Italian	=		
	Japanese	-		
	Korean			
님	Russian			
님	Swedish			
님	Turkish Chinese [Simplified]			
님		~		
<	Portuguese			
	< Back(B) Next(N) > Finish Cance	el		

4 Enter the IP information.



5 Select a language. (The default language is English.)

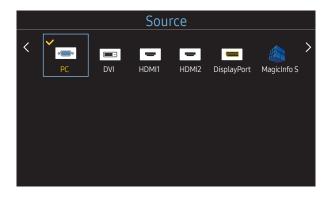
4m)	Setup I	nformation	
1. Application :	MagicInfo Pro [LAN	I,WAN based version	on\
2. Internet Prot	tocol [TCP/IP]		
IP: 19	2.168.0.102		
3. Language :	English		
4. Screen Type	e: Landscape		
✓ Do not show	again		

- 7 Double-check the settings you have just configured.
- If the execution icon does not appear, double-click the MagicInfo icon on the desktop. The icon will appear at the bottom right of the screen.

Changing the Input source

Source

 $\mathsf{SOURCE} \to \frac{\mathsf{Source}}{\mathsf{Source}}$



- The displayed image may differ depending on the model.

Source allows you to select a variety of sources and change source device names.

You can display the screen of a source device connected to the product. Select a source from source list to display the screen of the selected source.

- [—] The input source can also be changed by using the SOURCE button on the remote control.
- The screen may not display correctly if an incorrect source is selected for the source device you want to convert to.

Edit Name

$\mathsf{SOURCE} \rightarrow \mathsf{Source} \rightarrow \mathsf{TOOLS} \rightarrow \mathsf{Edit} \ \mathsf{Name} \rightarrow \mathsf{ENTER} \ \blacksquare$

Sometimes the screen will not display properly unless the name of a source device is specified in Edit Name.

In addition, it is best to rename the source device in Edit Name to obtain optimal picture quality.

The list can include the following source devices. Source devices on the list differ depending on the selected source.

VCR / DVD / Cable STB / HD STB / Satellite STB / AV Receiver / DVD Receiver / Game / Camcorder / DVD Combo / DHR / PC / DVI PC / DVI Devices

[—] Available settings in the **Picture** menu depend on the current source and settings made in **Edit Name**.

- When connecting a PC to the HDMI IN 1, HDMI IN 2 port, set Edit Name to PC. In other cases, set Edit Name to AV devices.
- When connecting a PC to the HDMI IN 1, HDMI IN 2 port with HDMI cable, you should set the product to PC mode under Edit Name.
- When connecting a PC to the HDMI IN 1, HDMI IN 2 port with HDMI to DVI cable, you should set the product to DVI PC mode under Edit Name.
- When connecting an AV devices to the HDMI IN 1, HDMI IN 2 port with HDMI to DVI cable, you should set the product to DVI Devices mode under Edit Name.

Chapter 04 Using MDC

Multiple display control "MDC" is an application that allows you to easily control multiple display devices simultaneously using a PC. For details on how to use the MDC program, refer to Help after installing the program. The MDC program is available on the website.

After you press the **On** button following the **Off** button, the product checks its status for about a minute. To run a command, try it after a minute.

MDC Program Installation/Uninstallation

Installation

- MDC installation can be affected by the graphics card, mother board and network conditions.
- 1 Click the MDC Unified installation program.
- 2 Select a language for installation. Next, click "OK".
- 3 When the "Welcome to the InstallShield Wizard for MDC_Unified" screen appears, click "Next".
- 4 In the "License Agreement" window displayed, select "I accept the terms in the license agreement" and click "Next".
- 5 In the displayed "Customer Information" window, fill out all the information fields and click "Next".
- 6 In the displayed "Destination Folder" window, select the directory path you want to

install the program in and click "Next".

- [—] If the directory path is not specified, the program will be installed in the default directory path.
- 7 In the displayed "Ready to Install the Program" window, check the directory path to install the program in and click "Install".
- 8 Installation progress will be displayed.
- 9 Click "Finish" in the displayed "InstallShield Wizard Complete" window.
 - [—] Select "Launch MDC Unified" and click "Finish" to run the MDC program immediately.
- 10~ The MDC Unified shortcut icon will be created on the desktop after installation.
 - The MDC execution icon may not be displayed depending on the PC system or product specifications.
 - [—] Press F5 if the execution icon is not displayed.

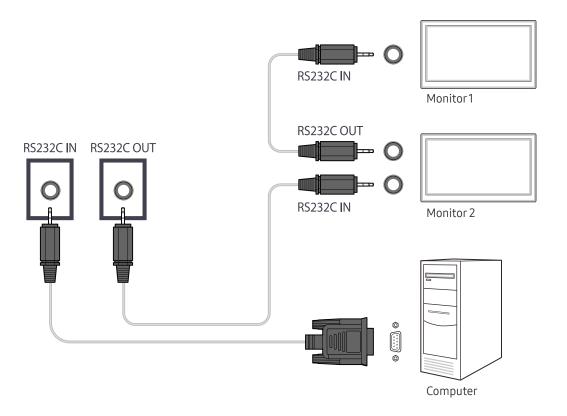
Uninstallation

- 1 Select Settings > Control Panel on the Start menu and double-click Add/Delete Program.
- 2 Select MDC Unified from the list and click Change/Remove.

Connecting to MDC

Using MDC via RS-232C (serial data communications standards)

An RS-232C serial cable must be connected to the serial ports on the PC and monitor.

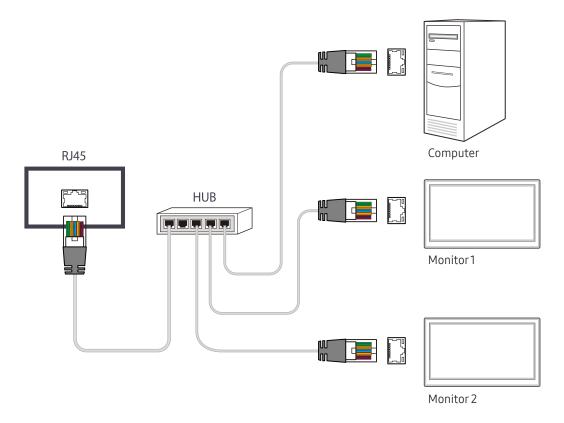


Using MDC via Ethernet

Enter the IP for the primary display device and connect the device to the PC. Display devices can be connected to each other using a LAN cable.

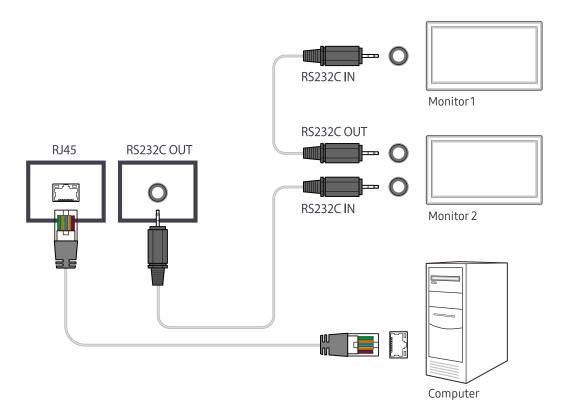
Connection using a direct LAN cable

[—] Multiple products can be connected using the RJ45 port on the product and the LAN ports on the HUB.



Connection using a cross LAN cable

[—] Multiple products can be connected using the RS232C IN / OUT port on the product.



Chapter 05 Home feature

This feature is provided in Support \rightarrow Go to Home. Accessible using the HOME button on the remote control.

Video Wall

 $\mathsf{HOME} \ \textcircled{\rightarrow} \ \mathsf{Video} \ \mathsf{Wall} \ \rightarrow \ \mathsf{ENTER} \ \textcircled{\rightarrow}$



- The displayed image may differ depending on the model.

Customize the layout of multiple displays that are connected to form a video wall.

In addition, display part of a whole picture or repeat the same picture on each of the connected multiple displays. To display multiple images, refer to MDC Help or the MagicInfo user guide. Some models may not support the MagicInfo function.

Video Wall

You can activate or deactivate Video Wall.

To organize a video wall, select On.

• Off / On

Horizontal x Vertical

This feature automatically splits a videowall display based on a videowall matrix configuration.

Enter the videowall matrix.

The videowall display is split based on the configured matrix. The number of vertical or horizontal display devices can be set within the range 1 and 15.

[—] A videowall display can be split into a maximum of 225 screens.

[—] The Horizontal x Vertical option is only enabled when Video Wall is set to On.

Screen Position

To rearrange split screens, adjust the number for each product in the matrix using the Screen Position feature. Selecting Screen Position will display the videowall matrix with the numbers assigned to the products that form the videowall.

To change the order of a display device, change the device number and press the 🖼 button.

[—] A maximum of 225 displays can be arranged in Screen Position.

[—] The Screen Position option is only enabled when Video Wall is set to On.

[—] To use the function, make sure **Horizontal x Vertical** is configured.

Format

Select how to display images on the videowall display.

- Full: Display images in full screen.
- Natural: Display images in the original aspect ratio.
- [—] The **Format** option is only enabled when **Video Wall** is set to **On**.
- [—] When using Video Wall mode, a resolution of 1280x720P, 1920x1080P or 3840x2160P is recommended.

Picture Mode





- The displayed image may differ depending on the model.

Select a picture mode (Picture Mode) suitable for the environment where the product will be used.

- Shop & Mall
 - Suitable for shopping malls.
 - Select either Video/Image or Text depending on the picture mode.
- Office & School

Suitable for offices and schools.

- Select either Video/Image or Text depending on the picture mode.
- Terminal & Station

Suitable for bus terminals and train stations.

- Select either Video/Image or Text depending on the picture mode.
- Video Wall

Suitable for environments where videowall display are used.

- Select either Video/Image or Text depending on the picture mode.
- Calibration

In this mode, the brightness, color, gamma and uniformity settings customized using the color calibration program **Color Expert** are applied.

- To use factory picture settings such as gamma, uniformity and white balance, set Picture Mode to Calibration.
- To additionally calibrate the picture, use **Color Expert**. You can adjust the picture quality settings (brightness, color, gamma, uniformity) according to your preferences.
- To download the Color Expert program, visit www.samsung.com/displaysolutions.

On/Off Timer



On/Off Timer

- The displayed image may differ depending on the model.

[—] You must set the clock before you can use Clock Set.

On Timer

Set On Timer so that your product turns on automatically at a time and on a day of your choosing.

The power is turned on with the specified volume or input source.

On Timer: Set the on timer by making a selection from one of the seven options. Ensure you set the current time first.

(On Timer 1 ~ On Timer 7)

- Setup: Select Off, Once, Everyday, Mon~Fri, Mon~Sat, Sat~Sun or Manual. If you select Manual, you can choose the days you want On Timer to turn on your product.
 - The check mark indicates days you've selected.
- Time: Set the hour and minute. Use the number buttons or the up and down arrow keys to enter numbers. Use the left and right arrow buttons to change entry fields.
- Volume: Set the desired volume level. Use the left and right arrow buttons to change the volume level.
- Source: Select the input source of your choice.

Off Timer

Set the off timer (Off Timer) by making a selection from one of the seven options. (Off Timer1 ~ Off Timer7)

- Setup: Select Off, Once, Everyday, Mon~Fri, Mon~Sat, Sat~Sun or Manual. If you select Manual, you can choose the days you want Off Timer to turn off your product.
 - The check mark indicates days you've selected.
- Time: Set the hour and minute. Use the number buttons or the up and down arrow keys to enter numbers. Use the left and right arrow buttons to change entry fields.

Holiday Management

Timer will be disabled during a period specified as a holiday.

- Add Holiday: Specify the period you want to add as a holiday.
 Select the start and end dates of the holiday you want to add using the ▲/▼ buttons, and click the Save button.
 - The period will be added to the list of holidays.
 - Start: Set the start date of the holiday.
 - End: Set the end date of the holiday.
- Edit: Select a holiday item and then change the date.
- **Delete**: Delete selected items from the list of holidays.
- Set Applied Timer: Set the On Timer and Off Timer to not activate on public holidays.
 - Press Imes to select the On Timer and Off Timer settings you do not want to activate.
 - The selected **On Timer** and **Off Timer** will not activate.

Network Settings

 $\mathsf{HOME} \hookrightarrow \mathsf{Network} \mathsf{Settings} \mathsf{\rightarrow} \mathsf{ENTER} \ \blacksquare$

Ŕ	Network Settings
	Network Settings

- The displayed image may differ depending on the model.

View the network settings.



- IP Setting: Obtain automatically, Enter manually
- IP Address: Manually enter the IP Address if IP Setting is set to Enter manually.
- Subnet Mask: Manually enter the Subnet Mask if IP Setting is set to Enter manually.
- Gateway: Manually enter the Gateway if IP Setting is set to Enter manually.

MagicInfo Player I

HOME rightarrow MagicInfo Player I
ightarrow ENTER



Change source to MagicInfo Player I.

MagicInfo Player I publishes and plays a variety of content, including created content and multimedia content (images, videos and audio content), from the server or a connected device.

- The displayed image may differ depending on the model.

ID Settings



- The displayed image may differ depending on the model.

Assign an ID to a set. Press $\blacktriangle/\checkmark$ to select a number, and press \boxdot .

ID Settings

Enter the ID number of the product connected to the input cable for input signal reception. (Range: 0~224)

[—] Enter the number you want using the number buttons on the remote control.

Device ID Auto Set

[—] Assign ID number automatically for all connected products.

PC Connection Cable

Select a method to connect to MDC to receive the MDC signal.

- RS232C cable Communicate with MDC via the RS232C-stereo cable.
- RJ45(LAN) cable Communicate with MDC via the RJ45 cable.

More settings

The picture settings menu appears.

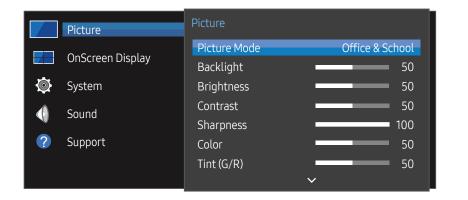
HOME $rightarrow More settings
ightarrow ENTER \ rightarrow$



- The displayed image may differ depending on the model.

Chapter 06 Screen Adjustment

Configure the Picture settings (Backlight, Color Tone, etc.). The layout of the Picture menu options may vary depending on the product.



- The displayed image may differ depending on the model.

Picture Mode

$\mathsf{MENU} \blacksquare \to \mathsf{Picture} \to \mathsf{Picture} \mathsf{Mode} \to \mathsf{ENTER} \blacksquare$

Select a picture mode (Picture Mode) suitable for the environment where the product will be used.

• Shop & Mall

Suitable for shopping malls.

- Select either Video/Image or Text depending on the picture mode.

Office & School

Suitable for offices and schools.

- Select either Video/Image or Text depending on the picture mode.

Terminal & Station

Suitable for bus terminals and train stations.

- Select either Video/Image or Text depending on the picture mode.
- Video Wall

Suitable for environments where videowall display are used.

- Select either Video/Image or Text depending on the picture mode.

Calibration

In this mode, the brightness, color, gamma and uniformity settings customized using the color calibration program **Color Expert** are applied.

- To use factory picture settings such as gamma, uniformity and white balance, set Picture Mode to Calibration.
- To additionally calibrate the picture, use **Color Expert**. You can adjust the picture quality settings (brightness, color, gamma, uniformity) according to your preferences.
- To download the Color Expert program, visit www.samsung.com/displaysolutions.

Backlight / Brightness / Contrast / Sharpness / Color / Tint (G/R)

$\mathsf{MENU} \blacksquare \to \mathsf{Picture} \to \mathsf{ENTER} \blacksquare$

Your product has several options for adjusting picture quality.

Picture Mode	Picture Mode settings	Adjustable options
Shop & Mall, Office & School, Terminal & Station, Video Wall	Video/Image	Backlight / Brightness / Contrast / Sharpness / Color / Tint (G/R)
	Text	Backlight / Brightness / Contrast / Sharpness
Calibration		Backlight

When you make changes to **Backlight**, **Brightness**, **Contrast**, **Sharpness**, **Color** or **Tint (G/R)**, the OSD will be adjusted accordingly.

You can adjust and store settings for each external device you have connected to an input on the product.

[—] Lowering picture brightness reduces power consumption.

Color Temperature

 $\mathsf{MENU} \blacksquare \rightarrow \mathsf{Picture} \rightarrow \mathsf{Color} \ \mathsf{Temperature} \rightarrow \mathsf{ENTER} \blacksquare$

Adjust the color temperature. (Range: 2800K–16000K)

[—] If **Picture Mode** is set to **Calibration**, **Color Temperature** is disabled.

White Balance

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{Picture} \rightarrow \mathsf{White Balance} \rightarrow \mathsf{ENTER} \blacksquare$

Adjust the color temperature for a more natural picture.

- R-Gain / G-Gain / B-Gain: Adjust each color's (red, green, blue) brightness.
- Reset: Suitable for environments where videowall display are used.

Gamma

MENU $\blacksquare \rightarrow$ Picture \rightarrow Gamma \rightarrow ENTER \blacksquare

Adjust the primary color intensity.

[—] If **Picture Mode** is set to **Calibration**, **Gamma** is disabled.

Calibrated Value

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{Picture} \rightarrow \mathsf{Calibrated} \ \mathsf{Value} \rightarrow \mathsf{ENTER} \blacksquare$

Select whether to apply the brightness, color, gamma and uniformity settings customized using the color calibration program **Color Expert** to the Information and Advertisement modes.

- Don't Apply / Apply
- [—] To download the **Color Expert** program, visit www.samsung.com/displaysolutions.
- [—] If **Picture Mode** is set to **Calibration**, **Calibrated Value** is disabled.

Picture Options

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{Picture} \rightarrow \mathsf{Picture} \ \mathsf{Options} \rightarrow \mathsf{ENTER} \ \blacksquare$

Picture Mode	Picture Mode settings	Adjustable options
Shop & Mall, Office & School, Terminal & Station, Video Wall	Video/Image	Color Tone / HDMI Black Level / Dynamic Backlight / UHD COLOR
	Text	Color Tone / HDMI Black Level / Dynamic Backlight / UHD COLOR
Calibration		Dynamic Backlight / UHD COLOR

Color Tone

If Picture Mode is set to Text.

• Off / Cool / Standard / Warm

If Picture Mode is set to Video/Image.

- Off / Cool / Standard / Warm1 / Warm2
- [—] If **Picture Mode** is set to **Calibration**, **Color Tone** is disabled.
- Settings can be adjusted and stored for each external device connected to an input on the product.

HDMI Black Level

Selects the black level on the screen to adjust the screen depth.

- Low / Normal
- [—] This option is not available if the input source is set to **PC**.

Dynamic Backlight

Automatically adjust the backlight to provide the best possible screen contrast under the current conditions.

• Off / On

The Dynamic Backlight is not available when the input source is set to PC while Video Wall is On.

UHD COLOR

- HDMI1 : Off / On
- HDMI2 : Off / On
- DisplayPort : Off / On

[—] To enable a UHD input source, set UHD COLOR to On.

- If monitors are connected through Loopout when a UHD resolution is in use, set UHD COLOR to On on all monitors.
- [—] A maximum of 25 monitors can be connected through Loopout when using UHD resolution.
- To use UHD COLOR mode over an HDMI cable, using an HDMI cable that is compatible with HDMI 2.0 is recommended. Make sure that the cable is shorter than 2m.
- [—] Switching UHD COLOR between On and Off takes some time.
- If the HDMI/DP connector with UHD COLOR enabled is connected to a device that does not support UHD content, the device may not operate properly. Connect a device that supports UHD content.

Picture Size

$\mathsf{MENU} \square \rightarrow \mathsf{Picture} \rightarrow \mathsf{Picture} \operatorname{Size} \rightarrow \mathsf{ENTER} \square$

choose size and aspect ratio picture displayed on screen.

Picture Size

Different screen adjustment options are displayed depending on the current input source. Available Picture Size options can vary depending on whether the Picture Mode is Video/ Image or Text.

- 16:9: Sets the picture to 16:9 wide mode.
- Zoom1: Use for moderate magnification. Cuts off the top and sides.
- Zoom2: Use for a stronger magnification.
- Smart View 1: Reduces the 16:9 picture by 50%.
 - [—] Smart View 1 is enabled only in HDMI1, HDMI2 mode.
- Smart View 2: Reduce the top and bottom margins of the 16:9 screen by 25%.
- Smart View 2 is enabled only in HDMI1, HDMI2 mode.
- Wide: Enlarges the aspect ratio of the picture to fit the entire screen.
- 4:3: Sets the picture to basic (4:3) mode.
- Do not set your product to 4:3 format for a long time.
 The borders displayed on the left and right, or top and bottom of the screen may cause image retention (screen burn) which is not covered by the warranty.
- Screen Fit: Displays the full image without any cut-off when HDMI1, HDMI2 (720p / 1080i / 1080p) signals are inputted.
- Custom: Changes the resolution to suit the user's preferences.
- Original: Display images in the original picture quality.
- [—] Available ports may differ depending on the model.

Zoom/Position

Adjust the screen size and position.

This option can be configured if the input source supports 1080i or 1080p and the Picture Size is Custom.

- [—] This option is not supported when a PC is connected.
- [—] From the **Zoom/Position** screen, follow the steps below.
- 1 Press the ▼ button to select Zoom/Position. Press the 🕑 button.
- 2 Select the Zoom or Position. Press the 🖼 button.
- 3 Press the / / / / button to move the picture.
- **4** Press the **⊡** button.
 - If you want to reset the picture to its original position, select Reset in the Zoom/Position screen. The picture will be set to its default position.

Resolution

If the picture is not normal even when the resolution of the graphics card is one of the following, you can optimize the picture quality by selecting the same resolution for the product as the PC using this menu.

Available resolutions: Off / 1024 x 768 / 1280 x 768 / 1360 x 768 / 1366 x 768

Auto Adjustment

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{Picture} \rightarrow \mathsf{Auto} \ \mathsf{Adjustment} \rightarrow \mathsf{ENTER} \blacksquare$

Available in PC mode only.Adjust frequency values/positions and fine tune the settings automatically.

PC Screen Adjustment

$\mathsf{MENU} \blacksquare \to \mathsf{Picture} \to \mathsf{PC} \ \mathsf{Screen} \ \mathsf{Adjustment} \to \mathsf{ENTER} \ \blacksquare$

[—] Available in **PC** mode only.

Coarse / Fine

Removes or reduces picture noise.

If the noise is not removed by Fine-tuning alone, use the **Coarse** function to adjust the frequency as best as possible (**Coarse**) and Fine-tune again. After the noise has been reduced, re-adjust the picture so that it is aligned with the Center of screen.

• Position

To adjust the PC's screen position if it is not centered or does not fit the product screen.

Press the \blacktriangle or \blacktriangledown button to adjust the Vertical Position. Press the \blacktriangleleft or \blacktriangleright button to adjust the Horizontal Position.

• Image Reset

Resets the image to the default settings.

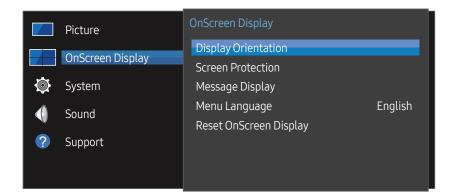
Picture Off

MENU $\square \rightarrow$ Picture \rightarrow Picture Off \rightarrow ENTER \square Selecting Picture Off switches off the screen. The volume is not disabled. To switch the screen on, press any button other than the volume button.

Reset Picture

MENU $\square \rightarrow$ Picture \rightarrow Reset Picture \rightarrow ENTER \square Resets your current picture mode to its default settings.

Chapter 07 OnScreen Display



- The displayed image may differ depending on the model.

Display Orientation

MENU $\blacksquare \rightarrow OnScreen Display \rightarrow Display Orientation \rightarrow ENTER$

Onscreen Menu Orientation

Set the menu screen orientation.

- Landscape: Display the menu in landscape mode (default).
- Portrait: Display the menu in portrait mode on the right side of the product screen.

Source Content Orientation

Set the orientation of content from external devices connected to the product.

- Landscape: Display the screen in landscape mode (default).
- **Portrait**: Display the screen in portrait mode.
- Portrait orientation mode is not supported when a UHD resolution is in use.

Aspect Ratio

Set the rotated screen to be either full screen or original.

- Full Screen: Display the rotated screen in full screen.
- Original: Display the rotated screen in the original aspect ratio.
- [—] Available only when **Source Content Orientation** is set to **Portrait**.

Screen Protection

$\mathsf{MENU} \ \blacksquare \ \rightarrow \mathsf{OnScreen} \ \mathsf{Display} \rightarrow \mathsf{Screen} \ \mathsf{Protection} \rightarrow \mathsf{ENTER} \ \blacksquare$

To reduce the possibility of screen burn, this unit is equipped with **Pixel Shift** screen burn prevention technology.

Pixel Shift moves the picture slightly on the screen.

The **Pixel Shift** time setting allows you to program the time between movements of the picture in minutes.

Pixel Shift

Minimize image retention by finely moving pixels horizontally or vertically.

- Pixel Shift (Off / On)
- [—] Horizontal, Vertical and Time are enabled only when Pixel Shift is set to On.
- Horizontal: Sets how many pixels the screen moves horizontally.
- Vertical: Sets how many pixels the screen moves vertically.
- **Time**: Set the time interval for performing the horizontal or vertical movement, respectively.

Available Pixel Shift Settings and Optimum Settings.

	Available Settings	Optimum Settings
Horizontal (pixels)	0 ~ 4	4
Vertical (pixels)	0 ~ 4	4
Time (minute)	1 min. ~ 4 min.	4 min.

The Pixel Shift value may differ depending on the model.

Displaying a still image or a 4:3 output for an extended period of time may cause image retention. This is not a defect in the product.

Timer

You can set the timer for Screen Protection.

The Screen Protection feature stops automatically after a specified period of time.

- Timer (Off / Repeat / Interval)
 - Off
 - Repeat: Display the anti-burn in pattern at a specified interval.
 - Interval: Display the anti-burn in pattern for a specified period of time (from the starting to finishing time).
- [—] When **Clock Set** is configured, **Interval** will be enabled.
- Period, Start Time and End Time are enabled only when Timer is set to Repeat or Interval.
- Period: Specify the time interval to activate the Screen Protection function.
- [—] The option is enabled when **Repeat** is selected for **Timer**.
- Start Time: Set the start time to activate the screen protection function.

The option is enabled when Interval is selected for Timer.

• End Time: Set the end time to deactivate the screen protection function.

The option is enabled when Interval is selected for Timer.

Immediate Display

Select the screen saver you want to display immediately.

• Off / Fading Screen

Side Gray

When the screen is set to 4:3 aspect ratio, adjust the brightness of white margins on sides to protect the screen.

• Off / Light / Dark

Message Display

 $\mathsf{MENU} \blacksquare \rightarrow \mathsf{OnScreen \ Display} \rightarrow \mathsf{Message \ Display} \rightarrow \mathsf{ENTER} \blacksquare$

Source Info

Select whether to display the source OSD when the input source changes.

• Off / On

No Signal Message

Select whether to display the no-signal OSD when no signal is detected.

• Off / On

MDC Message

Select whether to display the MDC OSD when the product is controlled by the MDC.

• Off / On

Menu Language

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{OnScreen \ Display} \rightarrow \mathsf{Menu \ Language} \rightarrow \mathsf{ENTER} \blacksquare$

Set the menu language.

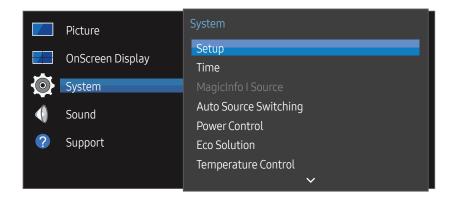
A change to the language setting will only be applied to the onscreen menu display. It will not be applied to other functions on your PC.

Reset OnScreen Display

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{OnScreen} \mathsf{ Display} \rightarrow \mathsf{Reset} \mathsf{ OnScreen} \mathsf{ Display} \rightarrow \mathsf{ENTER} \blacksquare$

This option returns the current settings under **OnScreen Display** to the default factory settings.

Chapter 08 System



- The displayed image may differ depending on the model.

Setup

MENU $\blacksquare \rightarrow$ System \rightarrow Setup \rightarrow ENTER \blacksquare

Change the initial settings that were configured when you first used the product. Press the 🕑 button.

1 Language

Select your language to start the on screen setup.

2 Picture Mode

If you set **Picture Mode** to **Calibration**, the video wall automatically has screen uniformity. Set the mode to **Calibration**.

- Yes / No
- **3** Display Orientation

Configure the menu page orientation.

- Landscape / Portrait
- 4 Network Settings

Set the IP settings, and then select Next.

5 Clock Set

Set the current date and time, and then select Next.

6 Complete

Congratulations! Setup is complete and you're ready to get started.

Time

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{System} \rightarrow \mathsf{Time} \rightarrow \mathsf{ENTER} \blacksquare$

You can configure Clock Set or Sleep Timer. Configure various time-related settings.

[—] Press the INFO button if you want to view the current time.

Clock Set

Select Clock Set. Select Date or Time, and then press 🖃.

Use the number buttons to enter numbers or press the up and down arrow buttons. Use the left and right arrow buttons to move from one entry field to the next. Press 🖼 when done.

You can set the Date and Time directly by pressing the number buttons on the remote control.

DST

Switches the DST (Daylight Saving Time) function on or off.

Off / On

- Start Date: Set the start date of Daylight Saving Time.
- End Date: Set the end date of Daylight Saving Time.
- Time Offset: Select the correct time offset your timezone.

Sleep Timer

Automatically shuts off the product after a preset period of time.

(Off / 30 min. / 60 min. / 90 min. / 120 min. / 150 min. / 180 min.)

Power On Delay

When connecting multiple products, adjust the power-on time for each product to prevent power overload (within the range 0-50 seconds).

MagicInfo I Source

$\mathsf{MENU} \boxplus \rightarrow \mathsf{System} \rightarrow \mathsf{MagicInfo} \ \mathsf{I} \ \mathsf{Source} \rightarrow \mathsf{ENTER} \ \textcircled{=}$

[—] The MagicInfo I Source feature is available if a network box (sold separately) is connected.

Pressing MagicInfo Player I on the remote control displays content connected to the network box (sold separately).

• DVI / DisplayPort

Auto Source Switching

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{System} \rightarrow \mathsf{Auto} \ \mathsf{Source} \ \mathsf{Switching} \rightarrow \mathsf{ENTER} \blacksquare$

Turning on the display with Auto Source Switching On, and the previous video source selection is not active, the display will automatically search the different video input sources for active video.

Auto Source Switching

When the Auto Source Switching is On, the display video source will automatically be searched for active video.

The **Primary Source** selection will be activated, if the current video source is not recognized.

Secondary Source selection will become active, if no primary video source is available.

If both the primary and secondary input sources are not recognized, the display will perform two searches for an active source, each search checking the primary and then secondary source. If both searches fail, the display will return to the first video source and display a message indicating that there is no signal.

When the **Primary Source** selection is set to **All**, the display will search all the video source inputs twice in sequence looking for an active video source, returning back to the first video source in the sequence if no video is found.

Primary Source Recovery

Select whether to restore the selected primary input source when a primary input source is connected.

[—] The Primary Source Recovery function is disabled if Primary Source is set to All.

Primary Source

Specify Primary Source for the automatic input source.

Secondary Source

Specify Secondary Source for the automatic input source.

Power Control

 $\mathsf{MENU} \blacksquare \rightarrow \mathsf{System} \rightarrow \mathsf{Power}\,\mathsf{Control} \rightarrow \mathsf{ENTER} \blacksquare$

Auto Power On

This feature automatically turns on the product as soon as it is plugged in. Pressing the power button is not needed.

• Off / On

PC Module Power

The PC module can be turned on/off separately from the LFD.

Synced Power-On

To turn off the LFD without turning off the PC module, select Off.

• Off / On

Synced Power-Off

To turn on the PC module without turning on the LFD, select Off.

• Off / On

Standby Control

You can set the screen standby mode to be applied when an input signal is received.

• Auto

Power-saving mode will activate if no input signals are detected even though a source device is connected to the display.

The message No Signal will appear if no source device is connected.

• Off

The message No Signal will appear if no input signals are detected.

If No Signal is displayed although a source device is connected, check the cable connection.

If No Signal Message is set to Off, the No Signal message does not appear.
 If this is the case, set No Signal Message to On.

• On

Power-saving mode will activate if no input signals are detected.

Network Standby

This feature keeps the network power on when the product turns off.

• Off / On

Power Button

The power button can be set to either turn on the power or turn on/off the power.

- Power On Only: Set the power button to turn on the power.
- Power On/Off: Set the power button to turn on/off the power.

Eco Solution

 $\mathsf{MENU} \blacksquare \rightarrow \mathsf{System} \rightarrow \mathsf{Eco} \ \mathsf{Solution} \rightarrow \mathsf{ENTER} \blacksquare$

Energy Saving

Reduce the power consumption by adjusting the screen brightness.

• Off / Low / Medium / High

Eco Sensor

To enhance your power savings, the picture settings will automatically adapt to the light in the room.

- Off / On
- [—] Adjusting the **Backlight** setting under **Picture** while **Eco Sensor** is on will disable the **Off**.
- If the screen contrast is not sufficient, set the Eco Sensor to Off. If the Eco Sensor is Off, it may not comply with energy standards.
- [—] This function may differ depending on the model.

Min. Backlight

When Eco Sensor is On, you can manually adjust the minimum screen brightness. Min. Backlight is the darkest backlight mode. Make sure the Min. Backlight setting is lower than the Backlight setting.

If Eco Sensor is On, the display brightness may change (become slightly darker or brighter) depending on the surrounding light intensity.

Screen Lamp Schedule

The panel brightness is adjusted according to the Screen Lamp Schedule. A value closer to 100 makes the panel brighter.

- This option is enabled when Clock Set is configured.
- Off / On

No Signal Power Off

Save power by turning the device off when no signal is received from any source.

- Off / 15 min. / 30 min. / 60 min.
- [—] Disabled when an attached PC is in power saving mode.
- The product will automatically power off at a specified time. The time can be changed as required.

Auto Power Off

The product will automatically turn off if you don't press a button on the remote or touch a button on product front panel within select hours to prevent overheating.

• Off / 4 hours / 6 hours / 8 hours

Temperature Control

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{System} \rightarrow \mathsf{Temperature} \ \mathsf{Control} \rightarrow \mathsf{ENTER} \blacksquare$

This function detects the internal temperature of the product. You can specify the temperature range that is acceptable.

The default temperature is set to 77 °C.

Recommended temperature for Temperature Control is 75 °C ~ 80 °C (provided that the surrounding temperature is 40 °C).

The screen will become darker if the current temperature exceeds the specified temperature limit. If the temperature continues to rise, the product will power off to prevent overheating.

Change PIN

MENU $\blacksquare \rightarrow$ System \rightarrow Change PIN \rightarrow ENTER \blacksquare

The Change PIN screen will appear.

Choose any 4 digits for your PIN and enter it in Enter a new PIN.. Reenter the same 4 digits in Enter the PIN again..

When the Confirm screen disappears, press the Close button. The product has memorized your new PIN.

[—] Default password: 0 - 0 - 0 - 0

— Change the PIN to keep your device secure.

General

 $\mathsf{MENU} \blacksquare \rightarrow \mathsf{System} \rightarrow \mathsf{General} \rightarrow \mathsf{ENTER} \blacksquare$

Security

Enter your 4 digit PIN number. The default PIN number is "0-0-0-0".

If you want to change the PIN number, use the Enter PIN function.

[—] Change the PIN to keep your device secure.

Safety Lock

It sets safe lock function.

• Off / On

All the menus and buttons of the product and remote control, except for the LOCK button on the remote control, will be locked by the Safety Lock function.

To unlock the menus and buttons, press the LOCK button and then enter the password (default password: 0 - 0 - 0 - 0).

Button Lock

This menu can be used to lock the buttons on the product.

Only the remote control can control the product if **Button Lock** is set to **On**.

• Off / On

HDMI Hot Plug

This feature is used to activate the time delay to turn on a DVI/HDMI source device.

• Off / On

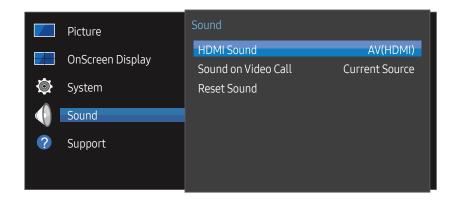
Reset System

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{System} \rightarrow \mathsf{Reset} \ \mathsf{System} \rightarrow \mathsf{ENTER} \blacksquare$

This option returns the current settings under system to the default factory settings.

Chapter 09 Sound Adjustment

Configure the sound (Sound) settings for the product.



- The displayed image may differ depending on the model.

HDMI Sound

MENU $\square \rightarrow$ Sound \rightarrow HDMI Sound \rightarrow ENTER \square Select whether to hear from AV(HDMI) or PC(DVI).

• AV(HDMI) / PC(DVI)

Sound on Video Call

 $MENU \blacksquare \rightarrow Sound \rightarrow Sound \text{ on Video Call} \rightarrow ENTER \blacksquare$

Select sound output to listen to during a video call.

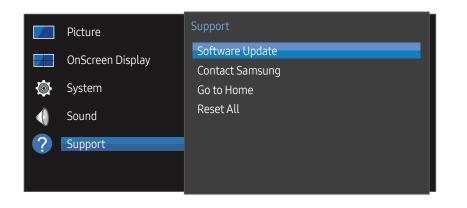
• Current Source / Video Call

Reset Sound

$\mathsf{MENU} \blacksquare \rightarrow \mathsf{Sound} \rightarrow \mathsf{Reset} \ \mathsf{Sound} \rightarrow \mathsf{ENTER} \blacksquare$

The displayed image may differ depending on the model. Reset all sound settings to the factory defaults.

Chapter 10 Support



Software Update

MENU $\blacksquare \rightarrow$ Support \rightarrow Software Update \rightarrow ENTER \blacksquare

The Software Update menu lets you upgrade your product software to the latest version.

- Be careful not to turn off the power until the upgrade is complete. The product will turn off and on automatically after completing the software upgrade.
- When you upgrade software, all video and audio settings you have made will return to their default settings. We advise you to write down your settings so that you can easily reset them after the upgrade.

Contact Samsung

$MENU \blacksquare \rightarrow Support \rightarrow Contact Samsung \rightarrow ENTER \blacksquare$

View this information when your product does not work properly or when you want to upgrade the software. You can find information regarding our call centers and how to download products and software.

⁻⁻ Contact Samsung and find the product Model Code and Software Version.

- The displayed image may differ depending on the model.

Go to Home

Video Wall

Customize the layout of multiple displays that are connected to form a video wall.

In addition, display part of a whole picture or repeat the same picture on each of the connected multiple displays.

To display multiple images, refer to MDC Help or the MagicInfo user guide. Some models may not support the MagicInfo function.

Picture Mode

Select a picture mode (Picture Mode) suitable for the environment where the product will be used.

On/Off Timer

[—] You must set the clock before you can use **On/Off Timer**.

Set On Timer so that your product turns on automatically at a time and on a day of your choosing.

The power is turned on with the specified volume or input source.

Network Settings

View the network settings.

MagicInfo Player I

Change source to MagicInfo Player I.

MagicInfo Player I publishes and plays a variety of content, including created content and multimedia content (images, videos and audio content), from the server or a connected device.

ID Settings

Assign an ID to a set. Press $\blacktriangle/\blacksquare$ to select a number, and press \boxdot .

More settings

The picture settings menu appears.

Reset All

 $\mathsf{MENU} \blacksquare \rightarrow \mathsf{Support} \rightarrow \mathsf{Reset} \mathsf{All} \rightarrow \mathsf{ENTER} \blacksquare$

This option returns all the current settings for a display to the default factory settings.

Chapter 11 Troubleshooting Guide

Before calling Samsung Customer Service Center, test your product as follows. If the problem persists, contact Samsung Customer Service Center.

Requirements Before Contacting Samsung Customer Service Center

Testing the Product

Check if your product is operating normally by using the product test function. If the screen remains blank while the power LED blinks even when the product is correctly connected to a PC, perform product testing.

- 1 Power off both the PC and product.
- 2 Disconnect all the cables from the product.
- If the screen remains blank, check the PC system, video controller and cable.
- **3** Power on the product.
 - 4 If No Signal is displayed, the product is operating normally.

Checking the Resolution and Frequency

Not Optimum Mode will briefly be displayed if a mode that exceeds a supported resolution is selected (refer to Supported Resolutions).

Check the followings.

Installation issue (PC mode)

The screen keeps switching on and off.	Check the cable connection between the product and PC, and ensure the connection is secure.		
Blank spaces are found on all four sides of the screen when an HDMI or HDMI-DVI cable is connected to the product	The blank spaces found on the screen have nothing to do with the product.		
and PC.	Blank spaces on the screen are caused by the PC or graphics card. To resolve the problem, adjust the screen size in the HDMI or DVI settings for the graphics card.		
	If the graphics card settings menu does not have an option to adjust the screen size, update the graphics card driver to the latest version.		
	(Please contact the graphics card or computer manufacturer for further details about how to adjust the screen settings.)		
PC is shown in Source when a PC is not connected.	PC is always shown in Source irrespective of whether or not a PC is connected.		

The power LED is off. The screen will not switch on.	Make sure that the power cord is connected.		
No Signal is displayed on the screen.	Check that the product is connected correctly with a cable.		
	Check that the device connected to the product is powered on.		
Not Optimum Mode is displayed.	This message is displayed when a signal from the graphics card exceeds the product's maximum resolution and frequency.		
	Refer to the Standard Signal Mode Table and set the maximum resolution and frequency according to the product specifications.		
The images on the screen look distorted.	Check the cable connection to the product.		

The screen is not clear. The screen is blurry.	Adjust Coarse and Fine. Remove any accessories (video extension cable, etc) and try again.		
	Set the resolution and frequency to the recommended level.		
The screen appears unstable and shaky.	Check that the resolution and frequency of the PC and graphics card are set within a range compatible with the product. Then, change the screen settings if required by referring to the		
There are shadows or ghost images left on the screen.	Additional Information on the product menu and the Standard Signal Mode Table.		
The screen is too bright. The screen is too dark.	Adjust Brightness and Contrast.		
White does not really look white.	Go to Picture and adjust the White Balance settings.		
There is no image on the screen and the power LED blinks	The product is in power-saving mode.		
every 0.5 to 1 second.	Press any key on the keyboard or move the mouse to return to the previous screen.		
The product will turn off automatically.	Go to System and make sure Sleep Timer is set to Off.		
	If a PC is connected to the product, check the power status of the PC.		
	Make sure the power cable is connected properly to the product and power outlet.		
	If the signal from a connected device is not detected, the product automatically turns off after 10 to 15 minutes.		
Picture quality of the product is different from the dealer shop where it was purchased.	Use an HDMI cable to obtain high-definition (HD) picture quality.		

The screen display does not look normal.	Encoded video content may cause the display to appear corrupted in scenes featuring fast moving objects such as in a sports event or action video.		
	Low signal level or low picture quality may cause the display to appear corrupted. This does not mean the product is defective.		
	A cell phone within a distance of one-meter radius may cause static on analog and digital products.		
The brightness and color do not look normal.	Go to Picture and adjust the screen settings such as Picture Mode, Color, Brightness and Sharpness.		
	Go to System and adjust the Energy Saving settings.		
	Reset the screen settings to the default settings.		
Broken lines are displayed on the edges of the screen.	If Picture Size is set to Screen Fit, change the setting to 16:9.		
Lines (red, green or blue) are displayed on the screen.	These lines are displayed when there is a defect in DATA SOURCE DRIVER IC on the monitor. Contact a Samsung Service Center to resolve the issue.		
The display looks unstable and then freezes.	The screen may freeze when a resolution other than the recommended resolution is used or if the signal is not stable. To resolve the issue, change the PC resolution to the recommended resolution.		

The screen cannot be displayed in full screen.	A scaled SD (4:3) content file can cause black bars on both sides of an HD channel screen.				
	A video with an aspect ratio different from the product can cause black bars at the top and bottom of the screen.				
	Change the screen size setting to full screen on the product or source device.				
Sound issue					
There is no sound.	Check the connection of the audio cable or adjust the volume.				
	Check the volume.				
The volume is too low.	Adjust the volume.				
	If the volume is still low after turning it up to the maximum level, adjust the volume on your PC sound card or software program.				
Video is available but there is no sound.	If an HDMI cable is connected, check the audio output settings on the PC.				
	If a source device is used				
	Make sure the audio cable is properly connected to the audio input port on the product				
	Check the audio output settings for the source device.				
	(For example, if an HDMI cable is connected to the monitor, the audio setting for the cable box may need to be changed to HDMI.)				
	If a DVI-HDMI cable is used, a separate audio cable is required.				
	If the product has a headphone port, make sure nothing is connected to it.				
	Reconnect the power cable to the device and then reboot the device.				

Sound issue

There is static coming from the speakers.	Check the cable connection. Make sure a video cable is not connected to an audio input port.
	Check the signal strength after connecting a cable.
	Low signal level can cause corrupted sound.
There is audible sound when the volume is muted.	Adjust the volume for the external speakers.
	Audio settings for main speakers are separate from the internal speakers on the product.
	Changing or muting the volume on the product does not affect an external amplifier(decoder).
Remote control issue	
The remote control does not work.	Make sure that the batteries are correctly in place (+/-).
	Check if the batteries are flat.
	Check for power failure.
	Make sure that the power cord is connected.
	Check for any special lighting or neon signs switched on in the vicinity.
Source device issue	
A beeping sound is heard when my PC is booting. If a beeping sound is heard when your PC is booting, have your PC serviced.	

Other issue

The product smells like plastic.	The plastic smell is normal and disappears over time.				
The monitor appears tilted.	Remove and then attach the stand again to the product.				
Audio or video cuts out intermittently.	Check the cable connection an	d connect it again if required.			
	Using a very hard or thick cable may corrupt audio and video files.				
	Make sure cables are flexible enough to ensure durability. When mounting the product onto a wall, it is recommended to use right-angle cables.				
Small particles are found on the edges of the product.	The particles are part of the product design. The product is not defective.				
When I try to change the PC resolution, a message "Mode not Supported" appears.	The message "Mode not Supported" appears if the input source resolution exceeds the maximum resolution of the display.				
	To resolve the issue, change the PC resolution to a resolution supported on the display.				
There is no sound from the speakers in HDMI mode when a	a DVI cables do not transmit sound data.				
DVI-HDMI cable is connected.	Make sure to connect the audio cable to the correct input jack to enable audio.				
HDMI Black Level is not functioning properly on an HDMI device with YCbCr output.	This function is available only when a source device, such as a DVD player and STB, is connected to the product via an HDMI (RGB signal) cable.				
There is no sound in HDMI mode.	Displayed picture colors may not look normal. Video or sound may not be available. This can occur if a source device that only supports an older version of the HDMI standard is connected to the product.				
	If these issues occur, connect an audio cable along with the HDMI cable.				
	Some PC graphics cards may not automatically recognize HDMI signals that do not include sound. In this case, manually select a sound input.				
		Sound input	Screen mode		
	PC	Auto	PC settings		
	DVI PC	Audio In (Stereo ports)	PC settings		

Other issue

HDMI-CEC does not work.	This product does not support the HDMI-CEC feature.
	To use several external devices compatible with the HDMI-CEC feature that are connected to the HDMI1 and HDMI2 ports on the product, turn off the HDMI-CEC features on all the external devices. External devices include Blu-ray and DVD players.
	Operating an external device when its HDMI-CEC feature is enabled may automatically stop other external devices.
	To change HDMI-CEC settings, refer to the device user guide or contact the device manufacturer for assistance.
The IR sensor is not functioning.	Make sure the sensor light turns on when a button is pressed on the remote control.
	 If the sensor light does not turn on, turn the power switch off and then on again on the back of the product. (The power LED lights up red when the screen is switched off.)
	If the sensor light still does not turn on after the power switch is turned off and then on again, an internal jack may be disconnected.
	Contact your nearest service center to have the product serviced.
	• If the sensor light that is on does not flash red when a button is pressed on the remote control, the IR sensor may be defective.
	Contact your nearest service center to have the product serviced.
	• This function is available only when a source device, such as a DVD player and STB, is connected to the product via an HDMI (RGB signal) cable.
When booting the PC with the input source set to DisplayPort the BIOS and booting screens do not appear.	• Boot the PC when the set is turned on or when the input source is not DisplayPort .

Q & A

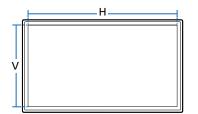
Question	Answer		
How can I change the frequency?	Set the frequency on your graphics card.		
	 Windows 7: Go to Control Panel → Appearance and Personalization → Display → Adjust resolution → Advanced Settings → Monitor and adjust the frequency in Monitor Settings 		
	 Windows 8: Go to Settings → Control Panel → Appearance and Personalization → Display → Adjust resolution → Advanced Settings → Monitor and adjust the frequency in Monito Settings. 		
	 Windows 10: Go to Settings → System → Display → Advanced display settings → Display adapter properties → Monitor, and adjust Screen refresh rate under Monitor settings. 		
How can I change the resolution?	 Windows 7: Go to Control Panel → Appearance and Personalization → Display → Adjust Resolution and adjust the resolution. 		
	 Windows 8: Go to Settings → Control Panel → Appearance and Personalization → Display → Adjust Resolution and adjust the resolution. 		
	 Windows 10: Go to Settings → System → Display → Advanced display settings, and adjus the resolution. 		
How do I set powersaving mode?	 Windows 7: Set power-saving mode in Control Panel → Appearance and Personalization → Personalize → Screen Saver Settings or BIOS SETUP on the PC. 		
	 Windows 8: Set power-saving mode in Settings → Control Panel → Appearance and Personalization → Personalize → Screen Saver Settings or BIOS SETUP on the PC. 		
	 Windows 10: Set power-saving mode in Settings → Personalization → Lock screen → Screen timeout settings → Power & sleep or BIOS SETUP on the PC. 		

Refer to the user manual for your
 PC or graphics card for further
 instructions on adjustment.

Chapter 12 Specifications

- Size

- Display area



Model Name		UD46E-A / UD46E-B / UD46E-C / UH46N-E / UM46N-E	UD55E-A / UD55E-B / UH55F-E / UM55H-E	
Panel	Size	46 CLASS (45.9 inches / 116.8 cm)	55 CLASS (54.6 inches / 138.7 cm)	
	Display area	1018.08 mm (H) x 572.67 mm (V)	1209.6 mm (H) x 680.4 mm (V)	
		40.1 inches (H) x 22.5 inches (V)	47.6 inches (H) x 26.8 inches (V)	
Power Supply		AC100-240V~ 50/60Hz		
		Refer to the label at the back of the product as the standard voltage can vary in different countries.		
Environmental	Operating	Temperature : 32 °F - 104 °F (0 °C - 40 °C)		
considerations		* For installing the enclosure, keep the internal temperature at 40 °C or below.		
Humidity : 10 % - 80 %, non-condensingStorageTemperature : -4 °F - 113 °F (-20 °C - 45 °C) Humidity : 5 % - 95 %, non-condensing		Humidity : 10 % - 80 %, non-condensing		
		Temperature : -4 °F - 113 °F (-20 °C - 45 °C)		
		Humidity : 5 % - 95 %, non-condensing		

— Plug-and-Play

General

This monitor can be installed and used with any Plug-and-Play compatible systems. Two-way data exchange between the monitor and PC system optimizes the monitor settings. Monitor installation takes place automatically. However, you can customize the installation settings if desired.

Due to the nature of the manufacturing of this product, approximately 1 pixel per million (1ppm) may appear brighter or darker on the panel. This does not affect product performance.

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

[—] For detailed device specifications, visit the Samsung Electronics website.

Preset Timing Modes

- This product can be set to only one resolution for each screen size to obtain the optimum picture quality due to the nature of the panel. Using a resolution other than the specified resolution may degrade the picture quality. To avoid this, it is recommended that you select the optimum resolution specified for your product.
- Check the frequency when you exchange a CDT product (connected to a PC) for an LCD product. If the LCD product does not support 85 Hz, change the vertical frequency to 60 Hz using the CDT product before you exchange it with the LCD product.

Synchronization Horizontal Frequency		30 - 81 kHz, 30 - 134 kHz (DisplayPort), 30 - 90 kHz (HDMI)	
	Vertical Frequency	48 - 75 Hz, 56 - 75 Hz (DisplayPort), 24 - 75 Hz (HDMI)	
Resolution	Optimum resolution	1920 x 1080 @ 60 Hz	
	Maximum resolution	1920 x 1080 @ 60 Hz, 3840 x 2160 @ 60 Hz (HDMI1, HDMI2, DP)	
Maximum Pixel Clo	ock	148.5 MHz (Analog, Digital), 594 MHz (Displayport, HDMI)	

The screen will automatically be adjusted if a signal that belongs to the following standard signal modes is transmitted from your PC. If the signal transmitted from the PC does not belong to the standard signal modes, the screen may be blank with the power LED on. In such a case, change the settings according to the following table by referring to the graphics card user manual.

 Horizontal Frequency
 The time required to scan a single line from the left to the right side of the screen is called a horizontal cycle.
 The reciprocal number of a horizontal cycle is called horizontal frequency.
 Horizontal frequency is measured in kHz.

– Vertical Frequency

The product displays a single image multiple times per second (like a fluorescent light) to display what the viewer sees. The rate of a single image being displayed repeatedly per second is called vertical frequency or refresh rate. Vertical frequency is measured in Hz.

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 720 x 400	31.469	70.087	28.322	-/+
VESA/IBM, 640 x 480	31.469	59.940	25.175	-/-
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1152 x 864	67.500	75.000	108.000	+/+
VESA, 1280 x 720	45.000	60.000	74.250	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 1024	63.981	60.020	108.000	+/+
VESA, 1280 x 1024	79.976	75.025	135.000	+/+

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
VESA, 1366 x 768	47.712	59.790	85.500	+/+
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1600 x 900	60.000	60.000	108.000	+/+
VESA, 1680 x 1050	65.290	59.954	146.250	-/+
VESA, 1920 x 1080	67.500	60.000	148.500	+/+
VESA, 2560 x 1440	88.787	59.951	241.500	+/-
VESA, 3840 x 2160	133.313	59.997	533.250	+/-
CEA, 3840 x 2160	67.500	30.000	297.000	+/+
CEA, 3840 x 2160	54.000	24.000	297.000	+/+
CEA, 3840 x 2160	56.250	25.000	297.000	+/+
CEA, 3840 x 2160	112.500	50.000	594.000	+/+

Chapter 13 Appendix

Responsibility for the Pay Service (Cost to Customers)

When the service is requested, in spite of in warranty, we may charge you for a visit from a service technician in the following cases.

Not a product defect

Cleaning of the product, Adjustment, Explanation, Re-installation and etc.

- If a service technician gives instructions on how to use product or simply adjusts options without disassembling product.
- If a defect is caused by external environmental factors (Internet, Antenna, Wired Signal, etc.)
- If a product is reinstalled or devices are connected additionally after installing the purchased product for the first time.
- If a product is reinstalled to move to a different spot or to move to a different house.
- If customer requests instructions on how to use because of another company's product.
- If customer requests instructions on how to use the network or another company's program.
- If customer requests software installation and setup for the product.
- If a service technician removes/cleans dusts or foreign materials inside of the product.
- If customer requests an installation additionally after purchasing a product through home-shopping or online.

A Product damage caused by customer's fault

Product damage caused by customer's mishandling or wrong repair

If a product damage is caused by;

- External impact or drop.
- Use of supplies or separatly sold product unspecified by Samsung.
- Repair from a person besides an engineer of outsourcing service company or partner of Samsung Electronics Co., Ltd.
- Remodeling or repairing the product by customer.
- Using it with incorrect voltage or non-authorized electrical connections.
- Not following the "cautions" in User Manual.

Others

- If product fails by natural disaster. (lightning, fire, earthquake, flood damage, etc)
- If consumable components are all used up. (Battery, Toner, Fluorescent lights, Head, Vibrator, Lamp, Filter, Ribbon, etc.)
- If customer requests a service in case the product has no defect, service fee may be charged. So please read User Manual first.

Prevention of Afterimage Burn-in

What is afterimage burn-in?

Afterimage burn-in should not occur when the panel is operating normally. Normal operation refers to a continuously changing video pattern. If the panel displays a fixed pattern for an extended period of time a slight voltage difference may occur between the electrodes in pixels that control the liquid crystals.

Such a voltage difference between electrodes increases with time and makes the liquid crystals thinner. When this occurs, a previous image can remain on the screen when the pattern changes.

S This information is a guide to prevent afterimage burn-in. Viewing a fixed screen for an extended period of time may cause afterimage burn-in. This problem is not included in warranty.

Recommended prevention practices

Viewing a fixed screen for an extended period of time may cause afterimage burn-ins or smudges. If the product is not to be used for a long time, turn it off, or activate the Power Saving mode or Screen Saver with a moving image.

• Change the colors regularly.



• Avoid combinations of a text color and background color of contrasting brightness.

[—] Avoid using colors of contrasting brightness (black and white; gray and black).



License



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Terminology

480i / 480p / 720p / 1080i / 1080p____ Each of the scanning rates above refers to the number of effective scanning lines that decides the screen resolution. The scanning rate may be indicated in i (interlaced) or p (progressive), depending on the scanning method.

- Scanning

Scanning refers to a process of sending pixels that form an image progressively. A larger number of pixels will deliver a clearer and more vivid picture.

- Progressive

In progressive scan mode, all lines of pixels are scanned one by one (progressively) on the screen.

- Interlaced

In interlaced scan mode, every other line of pixels is scanned from top to bottom first and then the remaining lines of pixels (that were not scanned) are scanned. Non-interlace Mode and Interlace Mode_____ Non-interlace mode (progressive scan) displays a horizontal line from the top to the bottom of a screen progressively. Interlace mode displays the odd number lines first and the even number lines next. Non-interlace mode is mainly used in monitors as it produces screen clarity and interlace mode is mainly used in TVs.

Dot Pitch____ The screen consist of red, green and blue dots. A shorter distance between the dots produces a higher resolution. Dot pitch refers to the distance between the shortest distance between dots of the same color. Dot pitch is measured in millimeters. Vertical Frequency____ The product displays a single image many times per second (like a fluorescent light that flickers) to display an image for a viewer to see. The rate of a single image being displayed repeatedly per second is called vertical frequency or refresh rate. Vertical frequency is measured in Hz. E.g. 60Hz refers to a single image being displayed 60 times in one second.

Horizontal Frequency____ The time required to scan a single line from the left to the right side of the screen is called a horizontal cycle. The reciprocal number of a horizontal cycle is called horizontal frequency. Horizontal frequency is measured in kHz.

Source____ Input source refers to a video source device connected to the product such as a camcorder or video or DVD player. Plug & Play ____ Plug & Play is a function that allows the automatic exchange of information between a monitor and PC to produce an optimum display environment. The product uses VESA DDC (international standard) to execute Plug & Play.

Resolution _____ Resolution is the number of horizontal dots (pixels) and vertical dots (pixels) that form a screen. It represents the level of display detail. A higher resolution enables more data to be displayed on the screen and is useful to perform multiple tasks simultaneously.

E.g. A resolution of 1920 X 1080 consists of 1,920 horizontal pixels (horizontal resolution) and 1,080 vertical pixels (vertical resolution). DVD (Digital Versatile Disc)____ DVD refers to a CD-sized mass storage disk where you can save multimedia (audio, video or game) applications using MPEG-2 video compression technology.

HDMI (High Definition Multimedia

Interface)____ It is an interface that can be connected to a digital audio source as well as a high-definition video source by using a single cable without compression.

Multiple Display Control (MDC)____

MDC (Multiple Display Control) is an application that allows multiple display devices to be controlled simultaneously using a PC. Communication between a PC and monitor takes place using RS232C (serial data transmission) and RJ45 (LAN) cables.